

E-Content User's Group Meeting

Meeting Minutes

Thursday February 2, 2017

Redford District Library

Committee Chair Dustin Brown called the meeting to order at 10:01 a.m.

Approval of Agenda. The agenda for the meeting was approved.

Approval of Minutes The minutes of the November 3, 2016 meeting were approved.

Download Destination:

- (a) Budget Review: Chair Dustin Brown raised the issue that the Committee needs to raise capital in order to meet the demand for both new content and to fulfil holds for popular content. The Policy Committee has decided that we need to take action. Renee Holden presented the budget. Currently we are spending most of our money on the holds manager.
- (b) Download Destination Survey Results: Ron Andrews presented the results of the survey that was on our Overdrive site. We had 2366 responses. Ron is still going through the comments, but it was clear that patrons want both new content and more copies of popular titles. Results were pretty evenly split about how long patrons were willing to wait for titles with just over 37% saying they were willing to wait as long as necessary.
- (c) Download Destination Budget Proposal: Chair Dustin Brown introduced the budget proposal. The proposal has 2 options, a 15% increase in content costs for libraries spread over 3 years, or a 20% increase in content costs for libraries spread over 3 years. Dustin noted that we have tried various measures to control the holds manager, including reducing check-out times for the most popular items. Dustin will send out a ballot to all participating libraries to make their choice about which proposal option they would like.
- (d) Pimsleur Proposal: Paul McCann presented a proposal to include the Pimsleur language collection in Download Destination. The proposal lays out a number of options based on the variety and depth of language instruction available.
- (e) Other Business: A request for new selectors was made. Renee needs help with sorting Patron Recommend carts in order to get them in usable form. Requests carts come in one per week and it is difficult to see the carts in full. Volunteers are needed to weed through carts.

Zinio: The TLN Zinio group currently has 64 members. The deadline for renewal of participation was February 3, 2017. The White Pine Library Co-operative will be joining the group. Jim Flury is working on pricing for smaller libraries. Circulation is good and the service is well used. There are no updates about the new app.

Odilo: The TLN Odilo contract is terminating May 31, 2017. Unfortunately, the service didn't take off for a number of reasons. Jim Flury is working with Overdrive to transfer titles to the Download Destination service.

Other Business: Jim Flury discussed that the Baker and Taylor product Axis360 is also dissolving and Jim is working on options for libraries with this collection. There was a question about libraries that are using Advantage Plus. Some libraries are opting in, but not many so far.

Adjourn: 11:25 a.m.

ATTENDANCE

Karin Boughey	MILF
Ron Andrews	CHEL
Amy Rosen	WHLK
Andrea Dickson	WIXM
Colleen Tabaka	TAYL
Holly Teasdale	LYON
Jim Flury	TLN
Christy Havens	YPSI
Alyson Lobert	WALL
Dustin Brown	COMM
Aubrey Franklin	ROMS
Karen Smith	LVCC
Sarah Milroy	NORT
Brad Reuter	CIDL
Jean Hansen	WATE
Amy Greschaw	BELL
Renee Holden	AUBN
Paul McCann	DEXT
Mary Robinson	NOVI

Remote Attendees:

Debbie Johnson	SALN
Donna Jenson	TREN
Brandi Swinehart	ALPK