E-Content User's Group Meeting

Meeting Minutes

Thursday August 10, 2017

Milford Public Library

Committee Chair Dustin Brown called the meeting to order at 10:03 a.m.

Approval of Agenda. The agenda for the meeting was approved.

Approval of Minutes The minutes of the May 4, 2017 meeting were approved.

Download Destination:
a. **Budget Review:** Renee Holden passed out the current budget information. The budget year ends July 31. New funds will be coming soon for budget year 2017/18. Additional content from TLN will go towards the purchase of new materials and not to fulfill holds.
b. **Digipalooza:** Committee members discussed their take-aways from the 2017 Digipalooza conference in Cleveland. Renee mentioned a conversation with a librarian facing a similar situation with regards to holds and that this librarian had instituted a cap on the number of copies of bestsellers, and that patrons expect to wait for their bestseller holds. This allowed for more focus on bottom level holds that were not being fulfilled. The Policy Committee will discuss the possibility of a cap on major bestsellers. Renee shared the list of titles that have shortened loan times. Certain titles with a large amount of holds go on a shortened loan period of two weeks. Other things mentioned at this year's Digipalooza include: electronic library cards which allow for digital access and registration for patrons without a regular library card, patron check-out history, the cost-per-circ model for some materials, magazines are returning to the Overdrive platform, messaging service a possibility, AI capabilities for support questions. Recommend to library carts are problematic for libraries. They are hard to decipher and are too large to sort into meaningful carts for purchase. Question about whether we can turn this feature off, or can we make a request that pre-pub titles are only available for request a few months before the purchase date. There was a big push at Digipalooza for curated collections to drive use of less popular or older titles. Cathy Beuhner mentioned the use of individual library URLs linked to websites to highlight advantage titles. Digipalooza slides should be available soon. The cost-per-circ model allows for libraries to choose titles and turn off or turn on the feature. This would be useful for short term high demand titles or book-club titles.
c. **New Overdrive Advantage Plus:** Dustin circulated a hand-out describing the new Advantage Plus program. The new program allows libraries who opt-in to share titles with the consortium but still retain priority for their patrons on the hold list. Proposed criteria for Advantage Plus eligible titles include: titles that have been checked out in the last month will be excluded, only titles past their 30 day on sale date will be included, only titles under one copy, one user model can be shared, libraries will have the ability to run this plan whenever they choose. Proposed criteria can be adjusted in the future if necessary.

d. **Libby:** Not a lot of mention of Libby at Digipalooza. Libby should be recommended for new users. There is a help site right on the app. The old Overdrive app will be eventually phased out.

e. **Other Business:** none

RBDigital:

a. **RB App News:** No new information about the app. The new app debuted on June 27th. There are 91 libraries in the TLN RBDigital group.

Other Business:

a. Upcoming meeting locations:

November   Livonia Civic Center
February   Redford
May   Highland
August   TBD

Nominations for officers will be taken at the next meeting.

Adjourn: 11:10 a.m.

ATTENDANCE

Karin Boughey	MILF
Ron Andrews	CHEL
Amy Rosen	WHLK
Colleen Tabaka	TAYL
Jim Flury	TLN
Christy Havens	YPSI
Alyson Lobert	WALL
Dustin Brown	COMM
Karen Smith	LVCC
Sarah Milroy	NORT
Renee Holden	AUBN
Carol Deckert	REDF
Cathy Buehner	HIGH
Mary Howard	WEST
Teresa Natzke	FRAN
Jess Hesselgrave	SALN
Lynn Skazalski	DHTN

Remote Attendees:

Paul McCann	DEXT
Brandi Swinehart	ALPK
Holly Teasdale	LYON
Bill Bowman	
Stephanie McCoy	