

## **TLN Outreach Services Committee Meeting**

Wednesday, April 18, 2018

10:00 A.M.-12:00 P.M.

Rochester Hills Public Library

500 Olde Towne Rd

Rochester, MI 48307

248-656-2900

HOST: Karen Wiedman-Outreach & Bookmobile Librarian, Rochester Hills Public Library

### **In Attendance:**

Karen Wiedman, Rochester Hills Public Library | TLN Outreach Services Chair-Elect

Sarah Roe, Taylor Community Library| TLN Outreach Services Secretary

Mary Davis, Rochester Hills Public Library

Don Priest, Southgate Veterans Memorial Library

Penny A Kulik, Lincoln Park Public Library

Sara Ault, Brandon Township Public Library

Matt Day, Royal Oak Public Library

Mick Howey, Royal Oak Public Library

Tara Scott, Canton Public Library

Diane Betcher, Oxford Public Library

Marcia Preston, Bloomfield Township Public Library

Kate Kloor, Orion Public Library

Sarah Scherdt, Salem-South Lyon District Library

Aubrey Franklin, Hazel Park District Library

Nakenya Lewis-Yarbrough, Belleville Area District Library

**10:00 A.M.-10:10 A.M.**      Introductions

**10:10 A.M.-10:15 A.M.**      Approval of minutes for 1/17/18 meeting

**First: Sarah Roe**

**Second: Diane Betcher**

**10:15 A.M.-10:30 A.M.**      Rundown of Resources for the Blind from Marcia

**10:30 A.M.-11:30 A.M.**      Maureen Smith, Representative from Leader Dogs for the Blind Canine Ambassador program. Dogs live with host homes but belong to Leader Dogs. They can call the dogs back to use for events because these dogs can be pet and loved on! Puppies are placed with volunteer puppy raisers for 6 months & then come back to campus for formal

training with a 15% rate of success. When dogs don't make it (called a "career change") they are either put into the Canine Ambassador program or get adopted out. Anyone who is legally blind is eligible for the Guide Dog program, which is a 25-day in-resident program. Room, board, and travel are covered. The dog works with a trainer for 4 months & then they match a potential owner and invite them to do the training with the dog. 4-5 instructors on a team and so many clients at a time. Clients must show orientation and mobility. If you lack O&M skills, LD has an AMP program to improve them, which is a 7-day program. O&M classes tend to be smaller (4-5 at a time) where the Guide Dog classes are larger (20 or so at a time). LD also recently renovated/upgraded their kennel area to Suites (and raised \$14 mil to do so)! They also have a centrally located vet clinic and were able to upgrade the Puppy Land area. Puppies are only on campus for a week before going to their Puppy Raiser. During the Summer, a week long Summer Camp for blind 16-17 year olds is offered. LD works closely with the Lions Club which brings in about \$2 mil a year (fundraisers include Youthgiving, Pennies for Puppies, Puppy Sponsorship, etc). LD works primarily with 3 breeds: Labs (80%), Goldens, and German Shepherds, and placed 200 hundred dogs last year and serviced 400 clients. LD has an ongoing relationship with ONCE, Spain's guide dog organization, to train some of their clients each year. They're also the only program in the western hemisphere to offer classes for the Deaf-Blind. Those dogs are trained for 6 months since they require additional training than dogs that go to clients with hearing. For more information, LD is open for tours at their facility.

**11:30 A.M.**

Outreach Services Roundtable:

What's happening with outreach services at your library?

**Don Priest, Southgate Veterans Memorial Library** New to this position, here to find ideas! Currently work with Rotary Club but are feeling out the area and seeing what else the community needs and would like to see.

**Tara Scott, Canton 2** Going through a staff turnover so waiting to see if anything gets added to outreach. Currently helping with Books by Mail, (3 part time workers who do) about 25 people who receive books. Looking forward to installing a storywalk with the Township.

**Penny A Kulik, Lincoln Park** LP is at basic requirements but would like to do more and is looking into updating outreach services. They serve a mixed demographic and want to offer more resources. Would love to network and get ideas from other libraries.

**Diane Betcher, Oxford Public Library** The home delivery has grown to serve 4 people. Patrons are called every week to see if they want books and then I take them over. Battle of the Books for Youth and Teen. Youth has started a Special Needs Kit collection (manipulatives and books). Added cake pans, puzzles, and games to their collection and it's becoming popular. Recently hosted speakers from Local Farms, and started a seed company.

**Kate Kloor, Orion Township Public Library** 40 currently served by homebound service. Senior center hosts bookclubs and memory lane programs. Also hold Next Chapter (special

needs storytimes) and SNAP storytime (special needs adult storytime with a turn out of 39). Trying to start a homebound and senior summer reading program. MIWorks is coming in once a month to do job help (resumes, applications).

**Sarah Scherdt, Salem-South Lyon** Previously haven't had an outreach librarian, do homebound delivery and deliver to nursing homes. 10-12 homebound depending on the season. Homebound deliveries are switching to monthly delivery from bi-weekly because of staff time and how spread out the patrons are. Also do a bookclub at the Center for Active Adults. Want to start onsite popups in place of a bookmobile in different neighborhoods, and take a satellite collection (or even holds) and sign up people for library cards. Also work with MIWorks and SCORE counselor (business counseling, entrepreneurship) for adult outreach.

**Marcia Preston, Bloomfield Twp** Number of librarians in outreach services. Host special needs programs with an involved multisensory approach including music which is very helpful to these groups. Have a homebound delivery service through mail. Have popup librarians, visit different areas like senior center. Have different programs at the senior center too like cell phone classes. Service 3 (soon to be 4) senior centers. Satellite collections are there, and they have bookclubs and book talks. Volunteers pick up materials and take materials to those locations. Host bookclubs at 2 different bars with an average 10-15 attendees. A trivia night is sponsored by another librarian from Baldwin. Youth room has a number of programs for outreach; special needs activity kits, buses bring kids in for programs. AARP came and offered tax service at the library every week.

**Sarah Roe, Taylor Community Library** Taylor houses the Braille and Talking Book Library for Wayne County, so if you're a Wayne County library and have questions, grab me after the meeting. Wayne County Community Action Agency just finished. We started a Volunteer Orientation just this month and will have one every month. This is the first time we've had such a structured volunteer program. Taylor is attending a family expo with our county's guidance center in May. We're in very early talks to getting a Story walk in heritage park. Every summer Heritage Park in Taylor hosts a Relay for Life, it runs for 24 hours straight. They've invited us to run a storytime booth for part of the day.

**Sara Ault, Brandon Twp** New to adult outreach, currently gathering interest from the community about homebound service and looking into getting it started. Also plan on having volunteers do all of the delivery and looking into policies and on what book collections (donations or other) to send out.

**Matt Day & Mick Howey Royal Oak Public Library** New to outreach efforts, Board has approved a part-time outreach librarian position. Currently, programs include senior expo at the Farmers market, a senior bookclub, and a therapy dog program in the fall. Staff visits local senior residences to show them how to download ebooks and to sign them up for cards. Also looking into expanding a home delivery service.

**Karen Wiedman, Rochester Hills Public Library** RHPL has 6 minibranches in the senior centers. OPC (Older Persons Committee) sends out new books weekly. Also have 7 deposit collections in nursing homes and a hospital. Books are materials are from withdrawn bookmobile

materials and 600-700 books are rotated monthly. The mini branches have resident volunteers that shelve and checkout books so RHPL hosts a ‘thank you’ luncheon at a local restaurant for them and the other library volunteers.

**Mary Davis, Rochester Hills** Installed temporary storywalk from Library of Michigan and are currently working on a permanent walk to open May 5th. The storywalk will stay enhanced with the braille overlays on them. RHPL has 2 bookmobiles (an early literacy mobile for ages 0-5 and the Community Bookmobile). Last year at the school they did accessibility tours and plan on continuing the program this year in May. Books on Tap program and a Smackdown Trivia night are held at the bars in the community.

**Aubrey Franklin, Hazel Park** Have 2 senior residencies in the community which are visited once a month, takes LP and audio and checks out to the residents on paper currently (looking forward to CARLs mobile circ). Also hold one on one computer tutoring. Just started a new senior book club, which meets at the community center and has about 8 people so far.

**Nakenya Lewis-Yarbrough, Belleville Area District Library** Doesn’t have a designated outreach person, Belleville currently in the process of building a brand new library. Want to start a comprehensive outreach program. Currently do have a delivery service for homebound. Last summer got involved with Boys and Girls Club, had them incorporate the Summer Reading Program in their schedule, went over and signed them up for cards and had a lending library delivered to them every couple weeks and did a storytime for the Boys and Girls Club. Have a successful Science kids program and want to grow outside the library and start a Science Kids on the Go program. Started a popup storytime, held at the Sumpter Festival last year and during christmas and with the Progressive Women's league. Approached a local barber shop about doing an additional popup storytime this year. Looking into building better services for their patrons with special needs.

Tour of library

**12:00 P.M.**

Adjournment

**Next Meeting:**

**Wednesday, July 18, 2018; 10:00 A.M.-12:00 P.M.**

**Rochester Hills Public Library**

**Host:**

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