

TLN Technology Committee Meeting Minutes

APPROVED

Tuesday, January 17th, 2017
Northville District Library

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:37 a.m.
- Agenda for January 17, 2017 – Approved
- Minutes from November 18, 2016 – Approved

1.2 TLN Update

- Redundant circuit installed and tested in December. If the primary circuit goes down the backup redundant circuit will activate.
- Looking for volunteers for the Telecommunications Committee. Angie would like representatives including WAN users, fiber users, cable users, off of the shared system, and on the shared system to get a cross section of library interests. Responsibilities of committee members include: reviewing Angie's RFP; reviewing bids that come in, utilizing a review tool to keep it objective; meeting with the finalist vendors; and making a recommendation to the group.
- MBM copiers. Wants to sponsor a breakfast and meeting in TROY for a demo of printers and copiers. If there is a group large enough. May require more discussion to find out if there are enough people interested.

1.3 Announcements & Upcoming Events (Library News)

- Inkster library has new director, Donna Sherrill.
- Salem south Lyon's director, Doreen Hannon, has retired. Donna Olson is the interim director.
- Bloomfield Twp is looking for a new System Technician in their tech department.
- Commerce's new building has its grand opening today! (1 – 17 – 2017).

2. Discussion Topics

2.1 Discussion Topics

- Martin Smith introduced a possible committee project for this year, if others have a need as well. Looking for RFID vendor options. With recent changes in ownership and mergers for RFID companies, is there much competition? Angie suggested a sub-committee to look at Biblioteka, Envisionware, and Techlogic. Angie offered to e-mail out to people verifying their current RFID vendor and to ask who would want to be on a subcommittee.

Martin asked if anyone know of a third party RFID tag purchasing option? MetCom is one but Martin found their prices to be high. He let them know it was high, so maybe they changed now.

- My Reading Log
 - Moving forward with contacting libraries who have the most patrons using the service to see if they would be willing to help pay for the hosting fees.
 - Donna Winter, Michael McEvoy, and Andrew Mutch are still looking for anyone else who might be interested in helping them to maintain or improve the service.
- Meraki Presentation by Michael McEvoy.
 - Michael gave a presentation on his Meraki wireless management system.
 - The cost of the system included hardware to cover his building which requires yearly licensing fees for access points and other hardware, the tradeoff being that it was simple to install and has worked very well.
 - One of the best things about the system is its cloud management. Michael view and tweak the system from anywhere.
 - Gathering of wireless statistics is simple and he believes more accurate than some other systems which might register every device that enters the library as a user rather than just those who login.

3. Sharing Resources

3.1 Security Issues/Tech Tips/Web Sites Worth a Look

- Michael Shereda asked if others had had issues with Onedrive not allowing right click to copy and paste. This seems like it is a problem between the chrome browser and onedrive but you are still able to highlight and control+C and control+V, so it's not really a big deal.
- Michael Shereda asked if anyone had any suggestions for a database product that could act as a Patron Incident Database for patrons who defy library policies. He knew that some libraries use sharepoint but he was looking for something simpler

or standalone. Nobody had any really good suggestions. A lot of libraries just use paper files.

- Michael McEvoy offered the reminder that Microsoft will no longer be e-mailing out detailed Update Bulletins beginning in February. We all appreciated Andrew Mutch's forwarding to the tech comm list.

Meeting adjourned at 10:55am

Next meeting: Tuesday, February 21st, 2017

Location: Farmington Community Library (12 Mile Road)

Attendees

Michael McEvoy – Northville

Angie Michelini – TLN

Marj O'donnell – Lyon

Martin Smith – Redford

Frank Ferguson – Plymouth

Hannah Lesniak – Wixom

Virtual Attendees

Donna Winter – Livonia

Susan Paley – Ferndale

Vanessa Verdun-Morris – Taylor

Andrew Mutch – Waterford