

TLN Technology Committee Meeting Minutes

APPROVED

Tuesday, March 21st, 2017
Orion Township Public Library

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:43 a.m.
- Agenda for March 21, 2017 – Approved
- Minutes from February 21, 2017 – Approved

1.2 TLN Update

- RFID Committee met and they will be doing an RFI (request for information) which they will send to the four vendors, Bibliotheca, Envisionware, Tech Logic, MK Solutions. They are not doing a formal bid process (RFP) because it's quicker.
- They will have two vendor demo days on two different Wed in May with a morning and afternoon presentation and have evaluation sheets for members to indicate who they prefer. Then the Committee will work on putting together a recommendation for the membership.
- TLN is moving to a new email and list provider. The List domain will be changing as of March 31st lists.tln.org will be the new domain instead of lists.tln.lib.mi.us Merit is no longer hosting email or lists.

1.3 Announcements & Upcoming Events (Library News)

- Merit Conference is May 17 & 18.
- Tech Forum is scheduled for Sept 29th. They are working on finalizing the presenters.
- Ann Arbor Library Unconference is coming up May 5th. Eric Hayes went last year and enjoyed it.

2. Discussion Topics

2.1 Discussion Topics

- Mac Professionals was not able to attend So Michael Shereda presented
- Mac Professionals is an IT Company that specializes in distributing Mac's --- not just iPads and not just libraries. You can go to their store for Applecare. They have a store in Troy and one in Farmington Hills.
- Their iPad checkout solution includes 10 iPads, secure charging and sync tray , apple mac mini, display, keyboard, and mouse, consulting, complete set up, remote support, laser engraving on the devices.
- This is an "Apple Blessed" solution. No proprietary software, hardware and no maintenance contracts. So it can work with any computer (not just Mac Mini) and any charging cart.
- They have a readiness survey (determine configuration of iPads)and an app list and a branding set up.
- When iPad is plugged into the charging station it runs through a process to restore the ipad to it's original configuration This takes 1-2 minutes
- You can set up library configuration profiles, that allow you to disable access to camera, app

- installation, certain apps, set content ratings, etc.
- You can create device groups with different configurations or even configure each iPad individually.
- This solution also supports paid apps but you need to purchase an app per device. Apple has a volume purchase solution for apps on iPads.
- Reason to consider loaning out tablets
 - PC workstation use is trending downward and portable devices are trending upward
 - Many patrons are more familiar with tablets than desktops
 - iPads are portable, as well as being fun and cool!
 - Sometimes patrons want to try a device like this before buying one of their own.
 - Reasons to use a prebuilt solution
 - Managing one or two iPads is a breeze but once you have 5 or 6 it's much more difficult
 - As soon as the public starts touching it they start messing it up.
 - You've got better stuff to do.
 - With a few iPads, you can have them all on one Apple account and have them share apps you've purchased. However after 5 devices you need to create additional Apple accounts which require additional email address which require you to buy apps again.
 - You can do this yourself using Apple Configurator if you want but Mac Professionals specialize in these solutions.
 - Contact Info: Marion McAlister
mmcalister@macprofessionals.com
 - IMPORTANT NOTE: Apple Configurator 1 would let you connect a device and it automatically began applying image. Apple Configurator 2 (which Mac Professionals is using) requires you to hit an apply button after connecting the device to re-image.
 - CDWG offers discounts on Apple devices.
 - Orion reported that their iPad's don't circ that much. Canton then reported that their iPads are very popular. It's dependent on the community

3. Sharing Resources

3.1 Security Issues/Tech Tips/Web Sites Worth a Look

- Andrew Mutch attended the Linked Data Summit it was geared to folks at the state/cooperative level and toward people who would be implementing the system with their ILS
- Linked Data is a format of organizing information so that it can be discovered by search engines and the way they do it for libraries is called BibFrame. BibFrame format is seen as replacement for Marc
- Linked Data is necessary to making the library visible on the web and going forward will help libraries become more used online.
- If proxy settings for Chrome are not following Internet Explorer there is a script to have IE open minimized that will fix this issue.
- Firefox 52 give an insecure message when logging into an http site (Enterprise)
- HTTPS errors are coming tech's are encourage to let their staff know because the public will be asking. TLN is working with SIRSI on updating Enterprise to https.

Meeting adjourned at 11:17 pm

Next meeting: Tuesday, April 18, 2017 - Juniper Firewalls

Location: Commerce Township Community Library (180 E. Commerce Road)

Attendees

Melanie Bell – Chelsea

Dan Blakney – Allen Park

Andrew Mutch – Waterford

Marjorie O’Donnel - Lyon

Bill Bowman - Independence

Amanda Bonness Parry – Auburn Hills

Angie Michelini – TLN

Lilian Strassen - Orion

Alyssa Beesley - Canton

Eric Hayes - Orion

Michael McEvoy – Northville

Michael Shereda – Farmington

Virtual Attendees

Emily Dumas - Royal Oak

Rena Keeler - Oakland

Rudie Noble - Canton

Scott Writhe - Dexter

Susan Paley – Ferndale

Barb Rutkowski - Novi