

TLN Technology Committee Meeting Minutes

APPROVED

Tuesday, September 19th, 2017
Canton Public Library

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:35 a.m.
- Agenda for August 15th – Approved
- August Minutes – Deferred till next meeting.

1.2 TLN Update

- TLN (and the libraries who contract with TLN for web space) will be moving to a new webhost. Order for the new web host will be placed on Sept 26. The move will occur on Sept. 29. They are moving due to issues with support. The new webhost (A2 Hosting) has been very responsive.

1.3 Announcements & Upcoming Events (Library News)

- Tech Forum is September 29th.
 - Opening Keynote Speaker is Ken Varnum from University of Michigan Library will be discussing bringing new technologies to your library
 - Closing Keynote Speaker is Kevin King of Kalamazoo Public Library who will be discussing how to make your IT team more customer service oriented.
 - Tech Forum could still use volunteers.
- Media conversion station will be available on Thursday at Northville Library. Michael McEvoy will be demoing the system every Thursday at 2:00pm till Christmas. There's been a definite demand for the service

2. Discussion Topics

2.1 Elections – Tech Comm Officers for 2018

- Chair for 2018 is Marjorie O'Donnell
- Chair Elect for 2018 is Carl Swanberg
- Secretary for 2018 is Bill Bowman

2.2 Discussion Topics for 2018 Tech Comm Meetings

- Discussed the topics that we could cover in 2018:
 - CARL ILS – Technical needs for implementation and changes.
 - Print Vendors – Applied Imaging specifically
 - Free Kiosk Software – Public Web Browser, Porteus Kios, Open Kiosk, etc
 - Imaging Software – Norton Ghost, SCCM, etc. Maybe a forum to talk about the different imaging options

- PDF tools and editing options
- Encrypting portable media
- Implementing HTTPS
- Touchscreens and all-in-one computers.
- Veeam Demo – Backup software used by TLN, Farmington, and Clarkston.
- Revisit the tech competencies. Make them more precise and then share them out. Also date then on the link on the website to make it easier to determine when they were updated.
- Teen Tech Programming – 3D pen demo, hour of coding, code club (prenda.co), lego boost kit, littlebits synth kit,
- Helpdesk Options (Spiceworks vs Vision)
- Tech Lending – what libraries use for best practices and specifics on implementation
- Next Tech Comm:
 - Discussion topics will include the Tech Forum and what hosting it ourselves (without TLN) looks like: Handling registration and payment being the big concerns.
 - TMobile will also be presenting their solution for hotspots for checkout.
- There was also some discussion about forming an outreach program to donate technology to other libraries and a tech person to help with setup or give tech one day to be a tech at another library and see how things work there.
- Michael Shereda will send out request for hosting for 2018 to the email list.

3. Sharing Resources

3.1 Security Issues/Tech Tips/Websites Worth a Look

- If you use CCleaner please note that it was hacked and was installing malware. The hack only affected the 32-bit version of the application and only version 5.33.6162 of CCleanr or 1.07.3191 versopm pf CCleaner Cloud, which were released between August 15, and September 12 2017. So only people who updated the 32-bit versions during that time range are affected. Go here for more information: <https://goo.gl/emqtFo>
- Prenda.co is a code club that comes with PDF instructions, checklists, and is self-paced.

Meeting adjourned at 11:08 am

Next meeting: Tuesday, October 17th, 2017 – 9:30am

Location: Bloomfield Township Public Library (1099 Lone Pine Rd)

Attendees

Michael Shereda – Farmington
 Michael McEvoy – Northville
 Alyssa Beesley - Canton
 Angie Michelini – TLN
 Marjorie O’Donnel – Lyon
 Martin Smith – Redford

Carl Swanberg – Canton
Rudie Noble - Canton
Amanda Parry – Auburn Hills

Virtual Attendees

Bill Bowman - Clarkston Independence
Dan Blakney – Allen Park
Susan Paley – Ferndale
Melanie Bell - Chelsea