

Migration Update

November 10, 2017

Andrea Dickson, John Inman, Anne Neville and I have just returned from the TLC/CARL Users Group meeting in Louisville. There were about 250 in attendance, about 1/3 representing CARL sites. We were able to meet people from many CARL sites and learn from them. Somerset County will be live in three weeks and they have offered to share their training materials with us. We also learned that CARL has brief training videos available and we will provide links to them once our own training has begun.

Learning about the new catalog that is in development was especially exciting. TLN will be the development partner for the new FRBR catalog so we will have a lot of input into the look and feel of the final product. We spent an hour talking with the product owner for the CARL catalog and another hour with the user experience designer to discuss our interest in making the catalog patron-friendly.

We are partnering with the SPLASH consortium in California to improve the interface between CARL and INNReach. SPLASH has been part of an ILL group using INNReach for several months and CARL has written the necessary reports to transfer information to the DCB server which will be useful for our transition with MelCat. CARL has also received the APIs from III and after talking with us to understand the workflow, they are going to meet with their development staff to see what improvements can be made.

We left with a better understanding of how CARL works with customers to develop and enhance software and we feel confident that our voice will be heard when decisions are made.

Our kickoff meeting is scheduled for Wednesday at 11:00 and we are eager to get started.

Please contact me with any questions or concerns.

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