

E-Content User's Group Meeting

Meeting Minutes

Thursday May 3, 2018

Highland Public Library

Committee Chair Dustin Brown called the meeting to order at 10:05 a.m.

Approval of Agenda. Karin Boughey moved to approve the agenda. Second by Jean Hansen. Agenda approved.

Approval of Minutes Jean Hansen moved to approve the minutes of the February 8th meeting. Second by Karin Boughey. Minutes approved.

Download Destination:

- a. **Budget Review:** Renee Holden shared current budget information. Advantage libraries sharing content to the general collection is creating some issues with the holds manager as new items to the shared collection get "just in" status on the website. Currently the ratio for purchase of an additional copy to fulfill holds is 10:1. Renee shared a list of items that have shortened loan periods because they have 50 or more holds.
- b. **RTL Patron Limit Change:** There is a backlog of Recommend to Library lists of items patrons recommend for purchase. Overdrive now puts patrons automatically on hold for RTL items. The Policy Committee recommends that patrons be allowed to only request 1 item per week, down from 7.
- c. **Overdrive to CARL transfer:** CARL is scheduled to go live May 29. Live authentication for Overdrive and the shared system will be down during the migration. Jim Flury has requested that Overdrive place Download Destination on card check during the migration process. This will mean that some 29082 cards will not be able to access Advantage titles and checkouts of Advantage titles will be credited to the consortium instead of Advantage libraries. Card check will be left on until we request Overdrive to go back to live authentication.
- d. **Cost Per Circ Titles:** Questions if any library is currently using the CPC model. Waterford thought about trying it, but available titles were not appropriate for their needs. Only a handful of publishers are currently participating in the CPC model. CPC purchases are only available to Advantage libraries.
- e. **Other Business:** Clarkston Independence mentioned via remote that they are using CPC and like it. Chelsea mentioned that CPC bills were coming out of content credit and not billed separately.

RBDigital: RBDigital renewed May 1. 7 new titles were added as replacements for other titles. RBDigital will continue to be available during migration. There are currently 96 libraries in the group. 2 new libraries were recently added. No clear idea about the sunset of the Zinio app. There are issues with having to log into the magazine and audiobook portals separately. RBDigital is offering the Acorn TV

service. The service runs through the RBDigital app and works on a cost/circ basis. The platform fee is \$500 and includes other channels.

Other Business:

- a. Host location for August 2nd meeting: possibly Springfield Township or Waterford;
- b. Other Business: Kanopy is a CPC model service for documentaries. Platform fee has been quoted at \$1000 plus cost/circ. Jim has been in contact with a Kanopy rep to set up a webinar or virtual demo. Jim not sure if migration will affect access to Hoopla.

Nominations for officers will be taken at the next meeting.

Adjourn: 11:00 a.m.

ATTENDANCE

Karin Boughey
Jim Flury
Christy Havens
Dustin Brown
Karen Smith
Renee Holden
Cathy Buehner
Vanessa Verdun-Morris
Jean Hansen
Mary Robinson

MILF
TLN
YPSI
COMM
LVCC
AUBN
HIGH
TAYL
WATE
NOVI

Remote Attendees:

Ron Andrews
Sara Milroy
Brad Reuter

CHEL
NORT
CIDL