

## TLN Outreach Services Meeting

Wednesday, January 20<sup>th</sup> 2021

10:00 A.M. – 12:00 P.M.

Virtual Meeting

Join from PC, Mac, Linuc or iOS or Android:

<https://zoom.us/j/95352862103?pwd=Mko1SWIDaXU3VkE4RTh4b0w4VnJxdz09>

Telephone:

+1 646 558 8656 US

Meeting ID: 953 5286 2103

Passcode: 48375

Attendees:

Lynn Riehl, Hamburg Township Library | TLN Outreach Services Chair

Vickie Weyand, Brighton District Library | TLN Outreach Services Chair-Elect

Sarah Roe, Taylor Community Library | TLN Outreach Services Secretary

Brigette Felix, The Library Network

David Stokes, Milford Public Library

Victoria Phelps, Auburn Hills Public Library

Karen Wiedman, Rochester Hills Public Library

Megan Grant, Redford Township District Library

Sarah Leonard, Walled Lake City Library

Jessica Biebuyck, Southfield Public Library

Donna Jenson, Trenton Veterans Memorial Library

Jane Haigh, Madison Heights Public Library

10:00 A.M. - 10:30 A.M.

Call to Order

Introductions

Approval of minutes from Oct 21, 2020

First: Vickie Weyand

Second: David Stokes

10:30 A.M. to 12:00 A.M.

Outreach Service Roundtable Continued discussion of  
Outreach during COVID with vaccines now in the picture

**Lynn Riehl, Hamburg Township Library:** Are curbside but plan to start Grab-and-Go in February where patrons can stay 10 minutes. Virtual programs have been pretty successful, patrons seem to like it. Decided not to do any programming in January but plan to restart in February. Library does homebound and a new facility is opening so plan to reachout and plan to do programs/services with them once able. Patrons tend to come hang out in parking lot for WiFi. Found a website called [loveforoureliders.org/letters](http://loveforoureliders.org/letters) to reach out to seniors (not specific to

an area) and is looking into doing something similar locally and put together card kits for people to take and make and send.

**Vickie Weyand, Brighton District Library:** Hoping to do the city's Farmer's market this summer. Tons of online programs, patrons seem to love it. Planning to do outdoor events for Summer Reading, bought a big tent. Lots of homebound delivery especially during the Winter. Started adult craft kits and they seem to like it, has been popular. May be able to start working with the elementary libraries starting Feb 1. Youth Dept started a Youtube channel which has been popular (especially Alphabet Soup literacy program) and restarted a blog to share info.

**Sarah Roe, Taylor Community Library:** Starting to plan SRP, will be completely virtual again and not planning on having performers this year due to low virtual numbers last year. Pop-up libraries went well and continued until the weather got too cold. Hope to continue those in the spring and work w/ the Farmers Market again. Finishing up a flooring project then we will look into moving toward a grab-and-go model with browsing appts. Taylor also finished construction on the Fletcher Trails and our permanent storywalk was finally installed. Also started a Tiny Taylor Library initiative for people to sponsor and/or host tiny libraries around the city that we can help promote. It's also NLSs 90<sup>th</sup> anniversary and Taylor's Braille and Talking Books program's 5<sup>th</sup> anniversary, planning some kind of even for that come May/June.

**David Stokes, Milford Public Library:** MPL has been curbside only, stage 3 since late November, but the library plans to open back up at stage 5 tomorrow. Have still been unable to drop off materials at senior facilities due to ongoing pandemic, but have had staff from 2 facilities pick up materials via curbside service for their residents. Have also been sending copies of *Book Page* to a couple of residents at their facilities via mail. Since the normal holiday programs weren't able to be held this year, sent Christmas cards to all the facilities.

**Victoria Phelps, Auburn Hills Public Library:** Most of work is home delivery service, the senior facilities are starting to get the vaccinations. Hopefully will be able to start working with them and holding indoor programs again in a month or so, like the Pop-Up Library. Continuing the Oral History project, have been able to transition to virtual interviews. The art show went very and plan to hold it again in the Fall, tbd if virtual or in person. Uses Dial-a-Story at Brandon.

**Karen Wiedman, Rochester Hills Public Library:** Tentatively looking at opening in February for Grab-and-Go, (currently Curbside and Drive-Up only). All senior facilities are closed but some are still accepting books. Books by Mail is continuing but the application has changed to include those affected by a public health crisis. Planning to send out info/apps with the local Meals on Wheels. Able to still switch out books at some satellite libraries, socially distanced. Patrons can dial-in for a story. Just hired a full-time Bookmobile Librarian, looking at starting that service again in March. Waiting for info on local events like Farmer's Market to take Book Bike to once it's warmer.

**Sarah Leonard, Walled Lake City Library:** Early stages of Summer Reading program planning. Last Summer they did outreach at local Farmer's market every Wednesday, plan to do the same this year. To the FM, generally take newsletters and advertisements for the library and services (like Hoopla), take craft kits for families to grab, and other publications like *Book Page*. This Summer hoping to check items out for patrons with iPad. Has made big posters with QR codes with WLCLs social media, specific website links, etc. At the library, making lots of take-home craft kits for all ages. Library is open for people to come in as of 2 days ago. Have started circulating literacy kits since more parents are waiting to enroll in preschools right now.

**Donna Jenson, Trenton Veterans Memorial Library:** Library has been open since June but without seating. Most services remain. Live virtual programs have had low attendance but plan to continue with presenters, discussed different ways to reach patrons to join in and contracts with presenters to be open to asynchronous viewing.

**Jane Haigh, Madison Heights Public Library:** Have been able to do a pickup table in the lobby, help people with books recs over the phone instead of having patrons rely on online catalog if they're uncomfortable with that. Now have Chromebooks and Hotspots to circulate, not that popular yet. Also just added access to Kanopy this past week and dropped the movie license for now.

**Jessica Biebuyck, Southfield Public Library:** Southfield has drive up and phone service. Virtual programs are hit or miss. Our new weekly eNewsletter has seen an uptick in attendance in virtual book clubs and some programs. take and make is popular. We have had success with a flu vaccine clinic and there are talks to reopen computer lab access.

**Megan Grant, Redford Township District Library:** Redford Library is still doing curbside pickup, computer use by appointment, digital programs, and take and make kits. We are starting to plan for our summer reading program as well as our reopening on Feb. 2. On February 2nd we will start our grab and go service!

#### ***CHAT TRANSCRIPT:***

From Donna Jensen TRENTON16 to Everyone: 10:00 AM

Good morning

From Donna Jensen TRENTON16 to Everyone: 10:13 AM

we do email cards

From Jessica Biebuyck to Everyone: 10:14 AM

I was just going to ask about QR codes

From Donna Jensen TRENTON16 to Everyone: 10:15 AM

sorry what is "avos"

From Sarah Leonard @ Walled Lake Library to Everyone: 10:15 AM

ABOS

From Donna Jensen TRENTON16 to Everyone: 10:15 AM

thanks

From Sarah Leonard @ Walled Lake Library to Everyone: 10:17 AM

<https://abos-outreach.com/>

From Sarah Leonard @ Walled Lake Library to Everyone: 10:23 AM

Here is what I use for QR codes: <https://www.the-qrcode-generator.com/>

From Megan to Everyone: 10:31 AM

Unfortunately I have to cut out for another meeting! But the Redford Library is still doing curbside pickup, computer use by appointment, digital programs, and take and make kits. We are starting to plan for our summer reading program as well as our reopening on Feb. 2. On February 2nd we will start our grab and go service!

From Jessica Biebuyck to Everyone: 10:35 AM

sorry. I have to take off earlier than expected. for outreach, we have drive up and phone service. Virtual programs are hit or miss. Our new weekly eNewsletter has seen an uptick in attendance in virtual book clubs and some programs. take and make is popular. We have had success with a flu vaccine clinic and there are talks to reopen computer lab access. I am glad everyone shared info about popup libraries; we talked about them in class and I'd like to learn more. Have a great day!!

From Sarah Leonard @ Walled Lake Library to Everyone: 10:43 AM

We struggle with hotspot circulation too, we have them but they rarely go out

From Donna Jensen TRENTON16 to Everyone: 10:44 AM

we are trying the hotspots too. No one is biting yet

From David Stokes-Milford Public Library to Everyone: 10:45 AM

We have 8 hotspots that circulate regularly.

From Sarah Roe-TAYL to Everyone: 10:50 AM

Yeah we received a grant to do tech kits with chromebooks and hotspots to check out together. They just came in (was a long wait list) so I'll report back on those once they've been linked and given a chance to circulate

From Brigette Felix - TLN to Everyone: 10:59 AM

[outreach@lists.tln.org](mailto:outreach@lists.tln.org)

From Sarah Roe-TAYL to Everyone: 11:09 AM

<https://taylor.lib.mi.us/tiny-taylor-libraries-are-here/>

From Donna Jensen TRENTON16 to Everyone: 11:13 AM

props to the tln drivers!!!!!!!!!!!!!!

auto renewals should help with outreach drop-off borrowing time? would have to be linked as a different item type

Thanks all, I gotta go :( <3

From Sarah Leonard @ Walled Lake Library to Everyone: 11:20 AM

Thank you!!

Next meeting:  
**Wednesday, April 21, 2021 (Virtual)**