

## **TLN Outreach Services Meeting**

Wednesday, July 15th 2020

10:00 A.M. - 12:00 P.M.

Virtual Meeting

Join from PC, Mac, Linuc or iOS or Android:

<https://meetings.ringcentral.com/j/1485168881?pwd=V3RXOWZ2ZTliN05WbINCQ1BxKzdqQT09>

Or Telephone: US: +1(470)8692200

Meeting ID: 148 516 8881

### Attendees:

Carrie Ralston, Walled Lake City Library | TLN Outreach Services Chair

Lynn Riehl, Hamburg Township Library | TLN Outreach Services Chair-Elect

Sarah Roe, Taylor Community Library | TLN Outreach Services Secretary

Brigette Felix, The Library Network

Vickie Weyand, Brighton District Library

David Stokes, Milford Public Library

Beth Sheridan, Orion Township Public Library

Karen Wiedman, Rochester Hills Public Library

Megan Grant, Redford Township District Library

Victoria Phelps, Auburn Hills Public Library

10:00 A.M. - 10:30 A.M.

Call to Order

Introductions

Approval of minutes from January 15, 2020

First: Vickie Weyand

Second: Beth Sheridan

10:30 A.M. - 11:00 A.M.

Election of Officers for 2021

Chairperson - Lynn Riehl

Chair-elect - Vickie Weyand

Secretary - Sarah Roe

Picking 2021 Meeting Locations - Postponed

11:00 A.M. - 12:00 P.M.

Outreach Services Roundtable:

What's happening with your Outreach in the COVID-19 era?

Carrie Ralston, Walled Lake: Most interaction via social media, patrons were vocal about not wanting virtual programming. Farmer's Market is back open, so the library will start attending to

promote new digital services. Hoping to do a Lawn Booksale in late fall to make up for the cancelled one in Spring.

Sarah Roe, Taylor: Braille and Talking Books has continued mostly uninterrupted. All programming moved to virtual but not having a ton of interaction.

Vickie Weyand, Brighton: Reached out to the daycares open for First Responders' children to get the word out about virtual storytimes and kits for pickup. Had their first Books and Brew back at the brewery but people expressed going back to Zoom mtgs.

David Stokes, Milford: Moving adult book discussion to remote programming via Zoom. Also suspended visits and book deliveries to retirement and senior facilities for time being.

Beth Sheridan, Orion: Does homebound but wants to start Home Delivery for all. Trying some outdoor programming.

Karen Wiedman, Rochester Hills: Have an early literacy bus, and they're not letting outside visitors in yet. Will start our bookmobile service next week however customers cannot come on board but they can pick up holds and we will have a table out with books bundled together. People will check out thru the window, promoting Grab and Go. Still doing ELL and a book discussion group - all virtual. May also have a Tent Booksale during the Rochester sidewalk sales time.

Megan Grant, Redford: We have slowed our outreach but we are hosting Meet Up and Eat Up at our location, passing out summer reading and craft kits at schools, and calling patrons to check in, we are also ramping up social media/virtual programs. Open for computer appointments/hold and tax form pickup only. Also doing maker kits for adults, patrons register to pick them up curbside and they've been a big hit.

Lynn Riehl, Hamburg: Homebound should be starting back up soon. Have an assisted living place that was being built but building stopped due to pandemic, will hopefully partner up with them when finished. Utilizing social media for PSA type announcements.

Victoria Phelps, Auburn Hills: Have a phone pals program set up for seniors in the area for weekly conversation. Started doing home delivery again and contactless pickup for materials. Starting an Oral History project with the local historical society. Moving their art show to a virtual program. Starting a Make and Take for adults.

12:00 P.M.

Adjournment

Next Meeting

Wednesday, October 21st 2020  
Virtual