

TLN Technology Committee Meeting Minutes

Tuesday, January 16, 2018

Farmington Community Library

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:35 a.m.
- Previous meeting minutes were not sub

1.2 TLN Update

- The telecom contract that was send in December is due 1/26/2018. This document MUST have original signatures, no fax or email accepted.
 - The forms that are due are the **Contract**, the **Form 479** and the **Letter of Agency**
- Hamburg Township Library will be joining the TLN WAN in July
- A pilot program from Electro-Cycle (an electronics recycler) was discussed, to put a bin at some TLN libraries to allow patrons to recycle their electronics. A list will be available to give to patrons and a flyer to discuss the new service.
 - Clarkston, Orion, Northville, Commerce, and Canton expressed interest in talking with Electro-Cycle to discuss details
- KnowBe4 (discussed at the previous TechComm meeting) information was distributed.
 - There are many discounts, if libraries are interested, they can contact KnowBe4 directly, and state that they are a TLN library for the discounts

1.3 Announcements & Upcoming Events (Library News)

- MERIT tech conference is May 16-17 at the Henry in Dearborn
 - All WAN members can attend the conference at the member fee
 - TechComm Chair and Chair-Elect can attend free
- Library Upload is January 26, 2018 at the Kalamazoo Public Library
- Belleville Area District Library is looking for an IT Manager
- Plymouth is looking into a comprehensive security plan
 - Will send details to Angie and the Chair

1.4 Security Issues, Tech Tips, Websites Worth a Look, What's New?

- Spectre / Meltdown, make sure to use the patches for the Operating Systems
 - Also make sure to update BIOS to patch microcode
 - There is a PowerShell script that will check for Windows and BIOS patches
- Orion is looking into an Anti-Virus / Anti-Spyware solution
 - Suggestions for Symantec and ESET were made

2. Discussion Topics

2.1 Veeam Presentation

- Rob McSwain from MERIT came to listen to presentation
 - Veeam discounts can be had through MERIT
 - Merit is the connectivity provider
- Doug Difilipo, Joe Marton, Dave Short, and Troy Donovan were on hand to present Veeam Backup solutions
 - <http://www.veeam.com> for information on the product

Meeting adjourned at 11:17 am

Next meeting: Tuesday, February 20, 2018 – 9:30am

Location: Ferndale Public Library

Attendees

Marjorie O'Donnell – Lyon
Michael McEvoy – Northville
Carl Miller – PDL
Bill Bowman – IDPN
Michael Shereda – Farmington
Angie Michelini – TLN
Carl Swanberg – CANT
Dan Blakney – ALPK
Eric Hayes – OTPL
Ibrahim Ghalib – PDL
Melanie Bell – Chelsea

Virtual Attendees

Ben Sebrowski – Commerce
Alyssa Beasley – Canton
Susan Paley - Ferndale
Luke Ervin - SSDL