

TLN Technology Committee Meeting Minutes

APPROVED

Tuesday, June 19, 2018

Clarkston Independence District Library

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:39 a.m.
- Agenda for June 19, 2018 – Approved
- Minutes for May 2018 - Approved

1.2 TLN Update

- Circuit upgrade email to be sent out for July upgrades.
- Symantec licenses – survey will be sent out, need to be submitted by the Friday after receiving it.
 - There is no fee for software for SAS libraries
 - The fee for Standalone libraries will be determined after the survey is completed
- DeepFreeze licenses
 - Premium will be \$15 / license for 2018
 - Price going up to \$16 in 2019
 - Enterprise / Cloud licenses
 - Basic (Deepfreeze only) \$25 per license per year
 - Premium (All Cloud products) \$35 per license per year
- Theresa Powers, the Director of Trenton, is retiring within a month.

1.3 Announcements & Upcoming Events (Library News)

- Salem-Sout Lyon District Library is doing renovations, and is rolling out Envisionware software this month.
- Clarkston is in the process of getting a new phone system, for final installation by the end of September, 2018
- Clarkston has hired a new IT intern.
- Auburn Hills is looking for a new Adult Services Intern.

1.4 Security Issues, Tech Tips, Websites Worth a Look, What's New?

- None mentioned

2. Discussion Topics

2.1 CARL

- Multiple issues were discussed with the CARL transition

- Receipt printer issues
 - Length of the receipt an issue
 - Routing lists printing on receipt printers
 - Templates by TLN fixed issues for Northville
- Reporting missing
- Lost access to Bookmyne
- Patrons are having a hard time adjusting to the new system
 - Multiple calls for items
 - Mobile vs Desktop vs Kids catalogs
 - Other
- Login pages will be modified to display correctly

Meeting adjourned at 10:01 am

Next meeting: Tuesday, July 17, 2018 – 9:30am

Location: Plymouth District Library

Attendees

Marj O'Donnel – Lyon

Angie Michelini - TLN

Bill Bowman - Clarkston

Michael McEvoy – Northville

Amanda Parry – Auburn Hills

Carl Swanberg – Canton

Andrew Mutch – Waterford

Eric Hayes – Orion

Michael Shereda – Farmington

Glenn Fischer – Hartland

Martin Smith - Redford

Virtual Attendees

Ed Rutkowski - Brighton

Stan Lisicia - Berkley

Janice Waun – Auburn Hills