

Technology Committee Meeting Minutes

Approved

Tuesday, January 21, 2020
Farmington Community Library

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:33 am
- Agenda for January 21, 2020 – Approved
- Minutes from November 19, 2019 – Approved

1.2 TLN Update

- WAN upgrade form due by January 27 if you plan to upgrade, no need to return if not changing. If libraries need to know their current usage, contact TLN
- Telecomm Committee is full – 8 people have volunteered:
 - Bill Bowman, Clarkston Independence
 - Dan Wetterstrom, Westland
 - Eric Hayes, Orion Township
 - Martin Smith, Redford
 - Scott Rakestraw, Chelsea
 - Angie Michelini, TLN
 - Mike Vela, TLN
 - Damon Dye, TLN
 - 3 non shared system and 2 shared system libraries represented
- Director Changes:
 - Royal Oak Township – Janel Miller, Library Administrator, effective December 15, 2019
 - Farmington – Riti Grover, effective January 27, 2020
 - Rochester Hills – Juliane Morian, effective January 27, 2020
 - Hartland – Mallorie DeVilbiss, effective January 21, 2020
 - Commerce – Alyson Lobert, effective February 3, 2020
 - Walled Lake – Carrie Ralston, February 3, 2020
 - Oak Park – The City is seeking an interim director since Sarah Jones left

1.3 Announcements/Upcoming Events:

- MERIT conference MAY 12-13, 2020 – just made call for presentations
- ALA January 24 – 28 in Philadelphia

1.4 Sharing Resources/Tech Tips/Websites worth a look:

- Novi Envisionware kiosk just starting
- Novi annex in Lakeshore Park coming
- Ferndale podcast going well – Launched the 1st week of January. Friends bought professional broadcast equipment, it is produced in a room in the back office. Episodes have included Josh Malerman who wrote *“Birdbox”*, Michael Zadoorian who wrote *“Beautiful Music”*, Book Club picks, Library creating a foreign language book collection. People have been subscribing through app stores, Google Play Store and Apple App store. Farmington starting to record for Podcasts
- Novi is also looking into starting a Podcast, looking at equipment now.
- Melanie Bell shared that Washtenaw County will be sending out surveys for Broadband on Feb. 3 to many communities. They need help promoting the survey, so that the county can apply for Federal Broadband Grants.
- Martin Smith shared the new browser home page for patron computers at Redford: <https://sites.google.com/rtdl.org/adult/home>
- New user tutorial no longer works online
- Martin: check out new browser home page for patron computers: <https://sites.google.com/rtdl.org/adult/home>

- **My Reading Log Discussion**
 - Still looking for someone to take over administration. Northville, Livonia & Waterford have been supporting it & paying hosting fees
 - The service is used to keep track of books that have been read & books that they want to read
 - 18 years in existence – started 2003
 - Still has loyal group of subscribers who add items regularly – over 1000 users
 - Needs some updating
 - PHP and MySQL based
 - Whoever takes it on is free to approach app creation & how it would look & what database, etc. they want to use
 - Might be a good project for a student intern for their degree
 - <https://readinglog.info> is the URL
 - Currently can't reset password unless you contact the administrator
 - Current team will not support past Sept. 30, will have to notify users to find an alternative & develop mechanism to transfer their history if no one take it over
 - Send out email to Tech Comm list asking for someone to take it over with deadline stated
 - Can export history to a csv file, not sure what platforms can import

- About 5400 user accounts, but only about 2,285 have been active in the past 2 years
 - Is linked to Facebook account for MRL
 - Currently not spending much time maintaining. It doesn't require much time to maintain.
 - Needs better reporting system & needs to be app based
- **NewsGuard Presentation**
 - Gabby Deutsch, Washington Correspondent
 - NewsGuard is a browser extension that is a free online tool for library partners
 - Review websites that have most engagement online 96% – almost 4,000 websites
 - Provide ratings for disinformation
 - Work with over 6,000 libraries worldwide
 - Ratings appear in Google Search, & newsfeeds on Facebook & Twitter
 - Use 9 criteria to evaluate sites for credibility & transparency
 - Evaluated by a team of journalists
 - Sites receive a red or green rating
 - Sites have a nutrition label with information about ownership, financing, etc.
 - Journalists from publications in 4 countries – 30 full time and dozens of advisors in US & Europe
 - Works in all browsers – Edge, chrome, Firefox, Safari
 - Don't track user activity – no violation of patron privacy
 - Will use one IP address for the whole building
 - If not reviewed, you have the option of asking NewsGuard to review it
 - Update reviews every few months, especially the most active sites
 - Icons for satire like The Onion, and Platforms like Wikipedia that contain content that hasn't been vetted
 - Free for library partners – funding from Microsoft
 - Available on Edge mobile app
 - Work with LA Public Library & Hawaii State Library System
 - No political affiliation – unbiased when reviewing
 - Accept no fees from sites being reviewed
 - Moving to a paid service for non-library users, but library use will always be free
 - Contact Gabby to get started with services
 - Not integrated with email, but would show a rating in address bar if you click on link in email
 - Can submit a comment if you want to challenge a rating
 - Non library user cost is \$3.00 per month per family and have access to app

- Have support person in Chicago
- Can coordinate an educational program in the library when we sign on -News Literacy Program
- Livonia is planning to implement it and says that it is unobtrusive to users

Meeting adjourned at 11:10 am

Next Meeting: Tuesday, February 18, 2020

Location: Redford Township District Library

Attendees:

Charlie Hockett	Novi
Carl Swanberg	Canton
Aubrey Franklin	Farmington
Michael McEvoy	Northville
Mary Carleton	Farmington
Angie Michelini	TLN
Kathy McKinney	Farmington
Susan Paley	Ferndale
Donna Winter	Livonia
Michael Shereda	Farmington

Remote Attendees:

Azita Frattarelli	Riverview
Dan Wetterstrom	Westland
Martin Smith	Redford
Melanie Bell	Plymouth
Scott Rakestraw	Chelsea
Amanda Parry	Auburn Hills