

# TLN Technology Committee Meeting Minutes

## APPROVED

Tuesday, January 15, 2019  
Farmington Community Library

## 1. Usual Business

### 1.1 Order and Approvals

- Meeting called to order at 9:40 am
- Agenda for January 15, 2019 - Approved
- Minutes from November 20, 2018 – Approved

### 1.2 TLN Update – Angie Michelini

□ Dealing with E-mail vendor issues, e-mail lists, and spam. E-mail was down for almost a whole week after New Years.

TLN is moving to a new e-mail vendor but still using Zimbra and hopes to be off of the current provider by February 28th

Before moving over they are testing Proofpoint enhanced spam filter which should be an improvement as the current provider only uses spam assassin.

Lists are currently being moderated due to spam issues and TLN apologizes for any delays of e-mails to lists. Moderating will stop when they move to the new vendor because they will have new spam protections in place.

### 1.3 Sharing Resources - Security Issues, Tech Tips, Websites Worth a Look, What's New

- Belleville building project in late 2019 and may open a new branch in fall as well.
- White Lake's new library building may be ready in May or June.
- Salem South Lyon Renovation is coming.
- Brighton renovating in the spring.
- Canton techs got their offices after their renovation project.
- Northville has a new director, Laura Mancini, who started her position on Monday the 14th.
- E-mail forthcoming for technology forum committee.
- Resource Documents Review is getting underway. A list of the volunteers for this subcommittee will be provided to Angie so she can create a mailing list.
- Question to all. Is anyone holding off on new computers and waiting for RYZEN chips? Answer: Not really. People can't wait for that. A few gaming machines are available.

## 2. Discussion Topics

### 2.1 AWE Product Demo

- The AWE machine started as a way to help Philadelphia school children learn to read. It was a product developed by request from the Philadelphia school system that was then marketed around the country.
- In December, they released a new product that encompasses all age groups in one place. Previously, they had different products for different age ranges.
- You can now buy all in one product, but an administrator has to set the machine for the age range wanted. Patrons cannot yet do this on the fly.
- Downloads regular updates on its own
- 95% of the content is new and different, including the front screens, characters, and games.
- The legacy product (split up by age groups) will be around for several years and will be supported but this platform version is the future.
- Midyear there will be add-ons you can purchase and install yourself. Different modules such as ROBOGARDEN for teaching coding basics. By this time next year there will be 40-50 extra content downloads for sale.
- There is possibly a fully online product coming soon. Not as heavy into early literacy but informational and educational.
- There is a customer portal that collects statistics. Even some older products have this, although, your machine needs to be connected to the network for this feature.
- Question: Do they allow for wake-on-lan?  
Answer: Not sure but Columbus library does SOMETHING to start them in the morning. (Probably wake-on-lan).
- Admin Panel is pretty much the same, except now it added ability to switch between products in PLATINUM.
- Question: Can patrons switch between the different software age levels or does it require an administrator?  
Answer: It requires someone with administrator access to the panel. Usually, a librarian. The ability for patrons to choose may come later, this being the initial release.
- PLATINUM has a lot of ebook content. Assisted reading books.
- Info from Sam Priestley forthcoming. Angie will forward it.
- IN 2020 there will be an adult literacy product (likely a tablet).
- Attention! The very nice touchscreen on the new product BREAKABKLE. Put it on a solid surface. "If it falls it will break." You can buy a heavy support bar that attached to the back to keep it from falling forward.
- Question: Can the AWE keyboard and mouse can be purchased separately?  
Answer: Yes. Reach out to Sam Priestley and he will provide pricing and a quote.

Meeting was adjourned at 10:50am

**Next meeting:** Tuesday, February 19<sup>th</sup>, 2019

**Location:** Livonia Civic Center Library

Submitted by Michael Shereda (Farmington)

## **Attendees**

Carl Swanberg	(Canton)
Ed Rutkowski	(Brighton)
Angie Michelini	(TLN)
Carl Miller	(Plymouth)
Michael McEvoy	(Northville)
Donna Winter	(Livonia)
George Kelley	(BADL)
Martin Smith	(Redford)
Dan Wettertrom	(Westland)
Glenn Fischer	(Cromaine)
Marjorie O'Donnel	(Lyon Township)
Melanie Allbery	(Farmington)
Sharon LU	(Farmington)
Michael Shereda	(Farmington)

## **Virtual Attendees**

Susan Paley	(Ferndale)
Amanda Perry	(Auburn Hills)
Eric Hayes	(Orion)
Scott Wright	(Dexter)
Alyssa Yavorenko	(Canton)
Sandi Blakney	(Allen Park)
Azita Frattarelli	(Riverview)