

TLN Technology Committee Meeting Minutes

APPROVED

Tuesday, February 19, 2019 Livonia
Civic Center Library

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:30 am
- Agenda for February 19, 2019 - Approved
- Minutes from January 19, 2019 – Approved with correction

1.2 TLN Update – Angie Michelini

- New e-mail system went live in early February. The lists are no longer moderated and the migration went well. Michael McEvoy commented and complimented TLN on how they deal with the changeover and the recent issues.
- Circuit upgrade orders are going out for July 1st upgrades.

1.3 Sharing Resources - Security Issues, Tech Tips, Websites Worth a Look, What's New

- Who is doing VR programs? Plymouth does VR events with a console VR system for teens. Hartland Cromaine is exploring Google Exploration kits (these kits include charging and storage case, 360 camera and visors. Can be found and purchased through Best Buy for Education. A set of 10 is under \$5,000.)
- Any issues from the recent cold? Plymouth had a water main break that didn't cause any major damage to their holdings (luckily). Oakland University had a water main break that did damage some of their archives in a lower level.
- Does anyone have Bibliotecha self checks? Canton uses them. Livonia finds that Bibliotecha works fine but they lost points during the installation, when they weren't very responsive and it took days to complete.
- If looking to switch to Envisionware self checks, contact John Dexter. If you already have other Envisionware services, they may offer bundled pricing.

2. Discussion Topics

2.1 Merit Member Conference Looking For Speakers

- We could supply them with information about the forum speakers from the previous year.
- Accessibility. Someone from the state of Michigan? MLA did a presentation on the topic of accessibility but it was not well presented.
- An interesting idea from Michael McEvoy to have a breakout session about what public libraries do, as far as technology. Not necessarily for public library techs but for other members of Merit.

- Localhop is an alternate calendaring system to be looked into.
getlocalhop.com/plans-pricing
example: redfordlibrary.org/localhop/calendar.html#/events
- Discussion on internet outage. Angie will explore notification tools to use in the rare instance that TLN or Merit goes out. Currently, she does e-mail and attempt to fax.

2.2 DEMCO Software Presentation

- Demonstration of SPACES and DIBS software.
- Spaces is more robust and is designed for signing out large rooms with many different options and equipment.
- Dibs works well for basic sign up for group study rooms
- Both are meant to be nearly self-service, so staff don't have to spend all of their time managing use of these rooms.
- DIBS: Patron and system managed. Hands off for staff.
 - Portal has you pick a location (if you have multiple branches or areas) and then pick a specific room.
 - You can allow reservations in advance (up about a week before)
 - The system won't stop someone from making multiple reservations per day but staff could override and cancel reservations if wanted.
- SPACES: Can require more staff management but still meant to simplify.
 - Can show meeting room policy.
 - Sort by different criteria (location, room equipment, etc.)
So if you need a room with a projector, you can search for all room with projectors)
 - Room requests approved or denied by staff. Can have multiple pending requests for the same room at the same time and staff can decide what takes precedent.
 - Individual library demos are available. They'll set something up for you and you can log in and test.
 - No simple built in calendar view yet but later we found out from Eric Hayes that they are testing a calendar view, so you can see entire months and look for what days have openings.
- SIGNUP: Signup is for library calendar of events.
 - Signup has a calendar view.
 - Visual indicators for free events vs. paid events and events that require reservations vs. events that don't.
 - You can add questions to reservations, such as "asking t-shirt size" if the program involves a t-shirt giveaway.
- WANDOO Reader: For Summer reading
 - Currently free through the state of Michigan. State Of Michigan may or may not decide to try to renew that deal.

Meeting was adjourned at 11:35am

Next meeting: Tuesday, March 19th, 2019

Location: Commerce Township Community Library

Submitted by Michael Shereda (Farmington)

Attendees

Carl Swanberg	(Canton)
Dan Wetterstrom	(Westland)
Glenn Fischer	(Hartland Cromaine)
Michael McEvoy	(Northville)
Michael Shereda	(Farmington)
Donna Winter	(Livonia)
Angie Michelini	(TLN)
Andrew Mutch	(Waterford)
Marjorie O'Donnel	(Lyon Township)
Connor McNamara	(Auburn Hills)
Amanda Parry	(Auburn Hills)
Paul Zink	(Bloomfield Township)
Carl Miller	(Plymouth)

Virtual Attendees

Alyssa Yavorenko	(Canton)
Bill Bowman	(Clarkston)
Sarah Roe	(Taylor)
Scott Wright	(Dexter)
Eric Hayes	(Orion)
Susan Paley	(Ferndale)
TLN Staff	(TLN)
Northville Staff	(Northville)
Scott Ostby	(Ypsilanti)
Marjorie Sadler	
Marian Nicholson	(Canton)
Jeff Gaffney	(DEMCO PRESENTER)