

Technology Committee Meeting Minutes

Approved

Tuesday, September 15, 2020

1. Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:31 am
- Agenda for September 15, 2020 – Approved
- Minutes from August 18, 2020 – Approved

1.2 TLN Update

- Inkster library has new Director Betty Adams.
- TLN Director search has narrowed to 2 candidates. Will be interviewed by the Board soon. Hope to have selection in October
- New telecomm bid - 9 vendors replied. Telecom committee is reviewing all bids. Meeting next week to narrow to 3 candidates for questions.

1.3 Announcements/Upcoming Events:

- Westland went fine free after Labor Day
- Merit Conference is virtual this year – Nov 9 - 13
- Committee meetings will continue to be virtual for foreseeable future. Will also continue to have remote attendees if go back to in person meetings.
- Tech Forum committee did great job on this year's virtual forum.
- Election of Officers for 2021 – Secretary & Chair Elect
 - Eric Hayes nominated himself for Secretary – approved
 - Chair Elect is Melanie Bell - approved
- New officers will set and submit meeting dates. Wait for hosting locations until restrictions are lifted.

2. Eric Hayes on Chrome Admin Console & Chrome devices

- Orion has been using chrome bases for endcaps for 4 years. Using a chrome for education license. Approx \$25 one time fee for license.
- Also using chrome bits – small devices used for displays showing Google Slide show for upcoming announcements and programs \$80 - \$100/each. Using chrome sign builder to show slide shows – refreshes slide show automatically from Google Slides. Refreshes every 10 minutes.

- Purchased chrome books for circulation outside the library.
- OS the same on all devices – they are all administered the same way.
- Can have multiple users and organizational units
- Apply on device which network you want them to connect to.
- Will name all hotspots the same, and any chrome book will connect to any hotspot.
- Can disable a device and send a message to the patron to return to library
- You provision a chrome device to interface with the admin console.
- CDW sells chrome admin licenses as well.
- Chose Mobile Beacon hotspots based on cost.
- Can push apps to devices through admin console
- Works similar to group policy.
- Will be circulating chrome books outside library. Not locking them down. Will set up wireless networks with hotspot SSID. Cisco acquired Open DNS. Question if Cisco safe browse is available to us through our OpenDNS subscription. Damon will investigate and send out an update.
- Can try to get education GSuite account – also can do a free trial.
- Can get GSuite through TechSoup
- Catalog page has buttons for upcoming events feed, search the collection, reserve a room, view our calendar, become a volunteer.
- Might be able to have chrome books lent out that can print to library printers.

3. COVID Tech – Where are we now

- Washtenaw County implementing hot spots at Township Halls to provide internet access to people who need it.
- Westland is installing outdoor access point for wifi.
- Northville has wifi 40 feet into the parking lot. Have noticed that Sprint hotspots have better coverage now on T-Mobile network
- Ferndale added more hotspots – all of them are consistently checked out. Comcast partnered with schools to give students routers and hotspots for schools. Have patrons email attachments for printing. No date when reopening to public.
- Public computer use is offered at Cromaie, Westland, Orion, Lyon, Taylor, Northville & Plymouth. Canton, White Lake, Belleville starting today allowing public computer use.
- T-Mobile and AT&T use the same cellular network. Mobile Beacon uses Sprint network
- Northville has 10 hotspots right now
- Westland went to 61 hotspots – taking it out of collection money, consider it a part of the collection.
- Plymouth uses Connect Wise for remote access. \$540/year, 10 concurrent users.

- Zoom meeting link is the same every month and is posted on the TLN committee page.

Meeting adjourned at 10:43 am
Next Meeting: Tuesday, October 20, 2020

Attendees:

Marjorie Dixon	LYON
Maria Good	White Lake
Aubrey	Farmington Hills
Martin Smith	REDF
Michael McEvoy	NORT
Angie Michelini	TLN
Glenn Fischer	HART
Dan Wetterstrom	Westland
Ed Rutkowski	Brighton
Julie Porreca	TAYL
Carl Swanberg	Canton
Connor McNamara	AUBN
Amanda Parry	AUBN
Eric Hayes	Orion
Ed Pank	ROPL
James Lenze	Garden City
Heather Hames	MDHT
Barbara Maynarich	Taylor
Eric Hayes	Orion
Melanie Bell	Plymouth
George Kelley	BADL
Julie Porreca	TAYL
Erin Chapman	Trenton
Damon Dye	TLN
Susan Paley	FERN