

Technology Committee Meeting Minutes – Approved

Tuesday, May 18, 2021

Usual Business

1.1 Order and Approvals

- Meeting called to order at 9:32 am
- Agenda for May 18, 2021 – Approved
 - Dan – Motion | Michael – Seconded
- Minutes from April 20, 2021 – Approved
 - Dan – Motion | Donna – Seconded

1.2 TLN Update

- Virus protection demos completed
 - Please submit survey via SurveyMonkey
- SonicWall volume discount available
 - Will be sent out this week
 - 6 months price locked in

1.3 Announcements/Upcoming Events:

- Carl, Dan, Angie and Michael participated in Merit conference
 - Focused on Merit services
 - No one-on-one meetings with vendors like last year
- Carl tinkering with Netbox
- Dan asked if libraries are going maskless
 - Libraries are waiting for MiOSHA updates

1.4 Sharing Resources/Tech Tips/ Websites Worth a Look

- Adobe announced a zero day exploit

1.5 What's New

- Martin going to CIS Controls training
 - Homeland Security

2.1 Discussion Topics

- Dan asking Veeam to present at future meeting

3.1 Vendor Presentation

- **Envisionware CloudNine – John McCabe**
 - PC reservation system
 - Built on Amazon Web Services (AWS)
 - Reservation System
 - Can allow reserving other devices by the minute/hour
 - No software installed on the public/staff PCs
 - No software updating
 - Customizable login screen
 - Accepting of use policy
 - Time remaining bar, hide screen, adjust font size
 - Staff portal
 - Make/block reservations
 - Custom length possible
 - Schedule block reservations
 - Manage existing reservations
 - Calendar view
 - Reports by date, time, group, etc
 - Admin portal
 - Organization, privileges, users, settings, guests
 - Can set holiday hours
 - TLN Questions
 - Yes, you can assign a specific PC to a specific user
 - Yes, version 1 of Reservation System is live at a library
 - Migration from PC Reservation is initiated by a library via uploading diagnostics to support ticket and Envisionware pulls the current settings
 - TLN libraries can migrate in the fall
 - If connection to CloudNine is broken, staff can login to give access to PC
 - Yes, you can add a gap for cleaning between reservations
 - Yes, integrates with LPTOne today
 - LPTOne will eventually be cloud-based as well
 - Version 1 is compatible with Windows. Version 2 will be compatible with MacOS and ChromeOS.
 - Yes, guest passes can be printed
 - Upgrade cost to CloudNine will take into consideration our current subscription to PC Reservation
 - PC Reservation will be phased out in 3-4 years
 - Yes, you can block certain patrons/group of patrons
- **Tech-Comm discussion after presentation**
 - General consensus is to wait for bugs to get worked out

- Big price break to adopt earlier?
- Request a trial for member libraries to test?
- Angie will discuss consortia and individual library pricing with Envisionware

- Meeting adjourned at 11:15 am
 - Dan – Motion | Glenn – Seconded

Next Meeting: Tuesday, June 15, 2021

Attendance

Angie Michelini – TLN
Alex Norman – TLN
John McCabe – Envisionware
Mike Monk – Envisionware
Eric Hayes – Orion Township
Carl Swanberg – Canton
Dan Wetterstrom – Westland
Denise Stefanick – White Lake
Donna Winter – Livonia
Glenn Fischer – Hartland
Marjorie Dixon – Lyon Township
Julie Porecca – Taylor
Matt Jensen – Chelsea
Michael McEvoy – Northville
Musley Uddin – Southfield
John MacDonald – Wayne
Martin Smith – Redford
Ed Rutkowski – Brighton
Vicki Mazure – Harbor Beach
Scott Ostby – Ypsilanti
George Kelley – Bellville
Mary Sue – Petoskey
Melanie Bell – Plymouth
Tina Hatch – Milford
Bill Bowman – Clarkston-Independence Township
Ed Pank – Royal Oak
Luke Ervin – Salem-South Lyon
James Lenze – Garden City