WHAT DO SHARED AUTOMATION SYSTEM LIBRARIES SAY ABOUT THE SHARED AUTOMATION SYSTEM?

“The Library Network is always responsive to the needs of the members. The staff is readily available to answer questions and makes every effort to stay on top of the library world trends and technology.

Resource sharing is just one of the valuable assets of the shared system. It gives our patrons access to thousands of materials that would otherwise be unavailable to them. The delivery system that they have developed to distribute shared materials makes the service fast and economical.”

-Novipublic Library

“We would be lost here at the Franklin Library without the shared automation system. Our staff is entirely part time and we would need to hire an IT person simply to maintain the circulation system. Our patrons also love the speed and ease of getting books from other libraries. We are a library of only 1200 square feet. Being part of the shared automation system greatly expands what we can offer to our users.”

-Franklin Public Library

“Participating in the TLN Shared Automation System allowed the Dexter District Library to make the leap from being a room full of books to a full-fledged 21st Century Library. In the first two years of participation the library’s circulation more than doubled, jumping from 53,000 items per year to 120,000 items per year, and ten years later, circulation is about 450,000. The Library Network helped make the library a vital, responsive and integral part of the community through expanded resource sharing at an affordable price.”

-Dexter District Library

“As a smaller public library, we can only purchase so many items on our own. The shared system is a fantastic way to open the world to our patrons. Within a few days, we can get an item from another library to Berkley for our patron. The vast collection of the shared system coupled with an efficient delivery service provides our patrons with more than we could offer on our own.”

-Berkley Public Library
THE LIBRARY NETWORK
The Shared Technology Services Department at The Library Network (TLN) provides a rich variety of services to its member libraries that include a shared automation system and a wide range of support services.

SHARED AUTOMATION SYSTEM FACTS

WHAT ARE THE BENEFITS OF THE SHARED AUTOMATION SYSTEM?

- Patrons have access to about 1 million titles with over 5 million copies attached
- Libraries throughout the shared automation system can access the holdings of all of the participating libraries, check out items to patrons, place holds on items, process library materials and more
- There are 51 partner libraries that are part of the shared automation system

WHAT DOES THE SHARED AUTOMATION SYSTEM PROVIDE ITS MEMBER LIBRARIES?

- Technical Services including centralized cataloging, database maintenance, and acquisitions
- Software Support, Training & Documentation
- Collection Agency
- Choices of Print, Automated Phone, Email and Text patron notification
- Mobile Circulation
- Patron initiated services, including e-book integration and one click download, catalog apps, online fine payment, and Facebook integration
- The shared automation system currently uses SirsiDynix Symphony software

WHY SHOULD A LIBRARY JOIN THE SHARED AUTOMATION SYSTEM?

- The shared automation system combines the best of a shared system with the ability to maintain local policies
- Working together as a group enables services to be provided more effectively and economically
- Collaboration and sharing among member libraries improves our ability to obtain and provide resources to patrons
- Collaborating on a product/service results in a stronger voice with the vendor and savings on the product itself

Contact Anne Neville, Shared Automation System Coordinator, (aneville@tln.lib.mi.us) for additional information regarding joining the shared automation system.

WHAT ELSE DOES THE SHARED TECHNOLOGY SERVICES DEPARTMENT OFFER?

- Wide Area Network (WAN) fiber circuits and internet services
- WAN Support including router support
- Technology Consultation including technology audit, building renovations and/or new construction, network and PC analysis
- PC and Network Support Packages
- Volume discounts for technology hardware/software products
- Annual Technology Forum

Contact Angie Michelini, Technology Services Manager (amichelini@tln.lib.mi.us) for details.