

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF APRIL 23, 2015
SYSTEM UPDATE**

Statistical Summary

Circulation System Availability:	Feb: 100%	Mar: 100%
Patrons:	Mar 1 st : 656,063	Apr 1 st : 657,033 (+970)
Items:	Mar 1 st : 4,999,757	Apr 1 st : 4,997,159 (-2,598)
Bib Records:	Mar 1 st : 962,627	Apr 1 st : 963,513 (+886)
24/7 Phone Renewal:	Feb: 884	Mar: 810 (-74)
Training:	Director's Station, Linking, Serials	

Symphony v3.5 – Upgrade

We have tentatively scheduled the upgrade to Symphony v3.5 for the night of Sunday, May 31, 2015. TLN staff is in the process of testing the new release, and have not yet identified any 'gotchas' that would prevent us from upgrading to v3.5; we will continue our testing over the next couple of weeks and confirm that date shortly.

We will again be distributing the new client on CD. As this is an upgrade to both server and client, library staff will have to install the client on all staff workstations after close of business on Sunday, May 31, 2015 (or after close of business on Saturday, May 30, if your library is not open on Sunday) and before start of business on Monday morning June 1.

Details on the upgrade process, along with key highlights and enhancements will be shared soon.

Enterprise – Update

As discussed at the last SASUG meeting, TLN staff is in the process of redesigning our Enterprise theme to allow for individual library branding of the Enterprise instance. This involves changing the background color of Enterprise to a neutral shade such as a pale grey in order to best display a variety of library logos.

The logo image will need to meet these criteria: Maximum Height of 90px, Maximum Width of 400px, and the file format must be JPG, GIF, or PNG. Once we have completed the set up work in Enterprise needed for the individual library branding, we will update you that we are ready to begin accepting requests for the change.

Mobile Circ – Update

We will begin testing Mobile Circ with the first of our pilot libraries next week, with the second to follow shortly after. We hope to be able to do a Mobile Circ demo at the June SASUG meeting.

SMS Text Messages for Overdue Notification

TLN staff is in the process of setting up and testing the use of the SMS text messages for overdue notices. We should have this ready to go sometime in May. As with the hold pickup notices, patrons will have to opt-in via My Account in Enterprise.

TLN Holiday Hours

TLN will be closed on Sunday, May 24 and Monday, May 25 for the Memorial Day holiday. The helpdesk will not be staffed during the holiday hours.

The shared automation system, including Enterprise and eLibrary, will be intermittently unavailable on both Sunday and Monday while shared system staff use the holiday hours to perform system maintenance in preparation for the system upgrade the following weekend.