

**Shared Automation System Users' Group  
Meeting of April 25, 2019  
SYSTEM UPDATE**

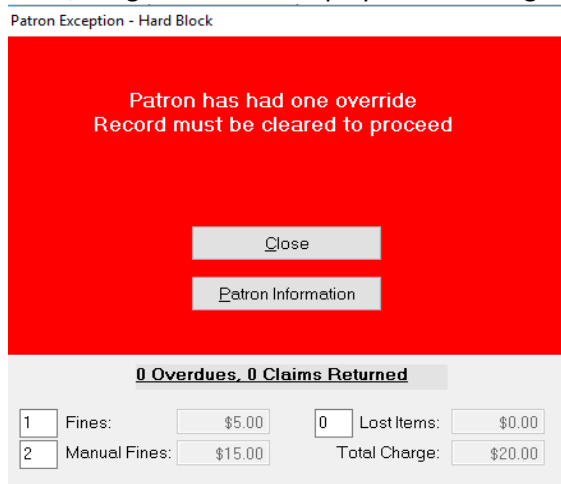
**CARL.X Issues after 4/11/2019 Upgrade**

- No item barcodes on Routers
  - CARL resolved this issue as of 4/18/2019
- Notice History in Patron Information has not been updating since the upgrade on 4/11/2019 and there is no Notice History prior to 1/1/2019
  - CARL continues to investigate this issue
- There is sometimes an issue with suspending a hold in My Account in the public catalog. Holds that cannot be suspended in My Account can be suspended in CARL.X
  - CARL continues to investigate this issue

We will update on these ongoing issues as we know more from CARL.

**Override of Hard Blocked Patrons**

At the March SASUG meeting the group decided to change the configuration setting for overriding hard blocked patrons from “unlimited overrides” to “override once per day.” TLN staff will put this change into place the week of April 29. Once made, this new override setting will allow staff to override a hard blocked status on a patron record once per day. If at some point later the same day the patron record is brought up in a circulation function, a big red box will display the following message:



No further activity will be possible on the record until the patron record is cleared or until the following day, when the patron’s status will once again be hard blocked, which would allow another single override for the day.

**MeLCat Refresher Training Opportunity**

MCLS has some MeLCat refresher classes coming up on May 16 and June 13 at their office in Lansing. If your library has staff in need of training on the DCB client (The DCB client is what SAS libraries use to process MeLCat requests), registration is available at: <https://www.mcls.org/mel/mel-training-events/melcat-training-events/>

**Class description:** Do you use a DCB server for processing MeLCat requests at your library? Are you new to it? Do you want to know why you have to include a paging slip, a book band or label and a delivery label on every MeLCat item you send out? Then this class is for you! This is a hands-on workshop for people who do the day-to-day processing of MeLCat requests. It is specifically for libraries already live on the system. We will cover the current MeLCat policies and procedures as well as lending and borrowing practices. Come with questions!