

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF APRIL 28, 2016
SYSTEM UPDATE**

Statistical Summary

Circulation System Availability:	Feb: 100%	Mar: 100%
Patrons:	Mar 1 st : 654,566	Apr 1 st : 654,389 (-177)
Items:	Mar 1 st : 4,498,141	Apr 1 st : 4,494,041 (-4,100)
Bib Records:	Mar 1 st : 984,340	Apr 1 st : 984,287 (-53)
24/7 Phone Renewal:	Feb: 699	Mar: 647 (-52)
Training:	Advanced Searching, Circulation, Director's Station, Linking	

Symphony v3.5.1.SP1 – Upgrade

We have tentatively scheduled the upgrade to Symphony v3.5.1.SP1 for the night of Sunday, June 5, 2016. TLN staff is in the process of testing the new release, and have not yet identified any issues that would prevent us from upgrading to v3.5.1.SP1; we will continue our testing over the next couple of weeks and confirm that date shortly.

For this Workflows upgrade cycle, TLN will not distribute client installation CD's. Instead, Workflows will be updated through the "Update Staff Client" functionality within Workflows. This functionality has been available in previous releases of the client, but was not used due to the bandwidth usage requirements for 50+ libraries attempting to upgrade the Workflows client at the same time. TLN and shared system libraries should now have sufficient bandwidth to use this functionality with minimal impact on network performance.

An alternate download location for the client will also be made available for those libraries wishing to upgrade their workstations after hours on Sunday, June 5.

Documentation for the upgrade, along with key client highlights will be shared soon.

MeLCat Reminder

It has been brought to our attention that items borrowed from MeLCat are not always being processed correctly upon return on the Symphony WorkFlows side. When a patron returns a MeLCat item, library staff should check it out to their Discard user (IE: BERK-DISCARD) in the shared system. Checking the item out to the Discard User will set the item up to be removed from the shared system.

Detailed directions for using the Discard User can be found on our web site:

<http://tln.lib.mi.us/dept/shared-automation/policy/files/circdiscardG.pdf>

Directions for processing MeLCat items can also be found on our web site:

<http://tln.lib.mi.us/dept/shared-automation/files/melcatquick.pdf>

Please share this with all appropriate staff that process MeLCat items.

COSUGI Conference

Anne Neville from TLN and Celia Morse as our Automation Consultant, along with Garrett Hungerford, chair-elect of SASUG, will be attending the Customers of SirsiDynix Users' Group annual conference in Indianapolis, May 22 – May 25, 2016.

TLN Holiday Hours

TLN will be closed on Sunday, May 29 and Monday, May 30 for the Memorial Day holiday. The helpdesk will not be staffed during the holiday hours.

The shared automation system, including Enterprise, will be intermittently unavailable on both Sunday and Monday while shared system staff uses the holiday hours to perform system maintenance in preparation for the system upgrade the following weekend.