

**SHARED AUTOMATION SYSTEM USERS GROUP
MEETING OF FEBRUARY 27, 2014
SYSTEM UPDATE**

Statistical Summary

Circulation System Availability:	Dec: 100%	Jan: 100%
Patrons:	Jan 1 st : 663,913	Feb 1 st : 664,120 (+207)
Items:	Jan 1 st : 4,970,037	Feb 1 st : 5,008,865 (+38,828)
Bib Records:	Jan 1 st : 973,565	Feb 1 st : 976,415 (+2,850)
24/7 Phone Renewal:	Dec: 848	Jan: 930 (+82)
Training:	1 Acquisitions, 1 Director's Stations, 1 Linking	

Library Thing for Libraries

1/22/2014 – 2/25/2014

Tag browse:	1,244
Editions browse:	2,056
Tags clicked:	2,726
Similar items browse:	9,917
Review links clicked on:	3,359
Reviews submitted:	4

Library Anywhere

Date	Pages	Users	Visits	Pages per Visit	Average Visit (seconds)
February 2013	12,948	913	2,595	4.99	50.9
March 2013	15,244	1,017	3,039	5.02	49.9
April 2013	15,321	926	2,797	5.48	51.4
May 2013	15,215	844	2,633	5.78	52.1
June 2013	14,723	928	2,823	5.22	56.3
July 2013	17,633	1,046	3,431	5.14	55.8
August 2013	17,265	1,026	3,319	5.2	54.8
September 2013	15,105	925	3,069	4.92	53.2
October 2013	14,624	595	2,733	5.35	64.5
November 2013	14,741	691	2,828	5.21	59.6
December 2013	14,212	745	2,828	5.03	54.9
January 2014	15,889	1,118	3,258	4.88	48.6
February 2014	12,416	863	2,533	4.9	49.4

Enterprise – Update

The Enterprise committee met earlier this month and TLN staff has been working with the group via email on the issues they have identified and suggestions for change that they have made. We will be putting a link to our beta version of our Enterprise catalog in eLibrary next week and will send something out to the sasmanagers email list at that time.

eResource Central – Update

SirsiDynix has released the version of eResource Central that can handle the complexity of our downloadable groups and they are in the process of configuring our instance of it. TLN staff took the training on this new version this week and we hope to be able to get into it and start setting it up next week. We will update you as we know more about our implementation timeline.

Use of 29082 Patron Barcodes

With the increased usage of library specific electronic resources it has become important to be able to differentiate library patrons based on library card number. In the past, standards such as SIP & NCIP allowed for access to patron authentication for library services. These standards, are mainly used by libraries and many of the new electronic resources are being provided by vendors with no real library experience. This causes many vendors to want to take the easier route of using the barcode format to identify the patron and not to implement the more complex requirements of SIP or NCIP. To that end, TLN staff and the Executive Committee believe that it is in the best interest of shared system libraries to move forward with unique barcode prefixes for each individual library. This will allow for better access control and usage tracking of electronic resources that member libraries purchase. To that end, libraries that want to implement an electronic resource, such as Zinio, will now be required to first begin using patron barcodes with a unique prefix and to cease using barcodes with the 29082 prefix.

Patron barcodes on our Symphony system are required to have a specific prefix, length, and validation scheme; contact Anne Neville at TLN for more information regarding these requirements.

Password Change Reminder

On Tuesday, March 25, 2014 the passwords for all xxxstaff and xxxtech accounts to WorkFlows will be changed. You will receive your new passwords in delivery the week prior to the change. Each password will be unique to each library. Passwords will continue to be changed on a regular basis every 6 months.

Calling Tree Test

A calling tree test was executed on Thursday, February 20 at 10:15 am and it went well. The majority (87.5%) of the libraries at the bottom of the calling tree branches did receive the call and faxed TLN.

Please be sure to have the most recent calling tree available to staff (it is posted on the TLN website at: <http://tln.lib.mi.us/calling-tree/>) and make sure that all staff is aware of the calling tree procedures. Calling tree procedures are also available at this link.

The purpose of the Calling Tree is to allow TLN shared system staff a relatively quick method of communicating important messages about the shared automation system and/or the telecommunications network to the libraries that use them. When all procedures are followed, it can be an effective way for relaying critical system information. Fortunately, we do not have to use the Calling Tree very often. Unfortunately, because we use it so infrequently, staff tends to forget the Calling Tree procedure.

Please take a moment to review the following procedures with your staff:

1. Take down the message as accurately as possible.
2. Call the next library or libraries on the Tree **immediately**.
3. Relay the message as accurately as possible.
4. If the library you call is not yet open, immediately fax that library the Calling Tree message, and then fax the libraries below it on the Calling Tree.
5. Make sure to inform all relevant staff in your own building of the Calling Tree message.
6. If your library is the last library on any of the Calling Tree "branches," please fax TLN with the Calling Tree message you have received. Include your library name on the fax.