

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF MARCH 23, 2017
SYSTEM UPDATE**

Statistical Summary

Circulation System Availability:	Jan: 100%	Feb: 100%
Patrons:	Feb 1 st : 626,451	Mar 1 st : 615,228 (-11,223)
Items:	Feb 1 st : 4,405,012	Mar 1 st : 4,393,323 (-11,689)
Bib Records:	Feb 1 st : 975,680	Mar 1 st : 979,638 (+3,958)
24/7 Phone Renewal:	Jan: 614	Feb: 589 (-25)
Training:	2 Circulation, Director's Station, Linking , Serials	

Enterprise Moving to HTTPS

TLN is preparing to move the Enterprise Catalog to use HTTPS access rather than the current HTTP access. This move will take place during the last week of April, the exact day will be announced when we have a more specific date. This move is to make patron logins more secure and less vulnerable to interception by those with malicious intent.

This change is not as simple as changing the access method in Enterprise. The Internal calls inside of Enterprise will also need to be adjusted to point to HTTPS web services hosted at TLN. Both Enterprise access points and internal web services calls must be changed to use HTTPS over HTTP in order for the Enterprise Catalog to perform correctly.

The majority of the change is on TLN's side, but individual libraries will need to do the following:

- 1) Notify your patrons of the upcoming change to HTTPS and the need to change any saved bookmarks that patrons have.
- 2) On the day of the change, all OPAC stations in the library will need to be set to use HTTPS instead of HTTP to access Enterprise.

TLN will provide more detailed information as we get closer to the end of April.

New Library using Collection Agency

The Auburn Hills Public Library has begun using the Symphony collection agency module, joining Addison, Allen Park, Belleville, Berkley, Brighton, Commerce, Ferndale, Hazel Park, Livonia, Lyon, Madison Heights, Oak Park, Redford, Romulus, Royal Oak, Salem South Lyon, Southgate, Springfield, Taylor, Trenton, Waterford, Wayne, and Wyandotte libraries in using the software to forward accounts to Unique Management Services.

If your library is interested in using the collection agency module, please open a helpdesk ticket using a Category of SAS Configuration and a SubCategory of Other and we will work with you.

March 22 Calling Tree Test

A calling tree test was executed on Wednesday, March 22 at 11:15 am and 75% of the libraries at the bottom of the calling tree branches received the call.

To make sure the calling tree is successful in a non-test environment, please be sure to have the most recent calling tree available to staff (It is posted on the TLN website at: <http://tln.lib.mi.us/calling-tree/>.) and make sure that all staff is aware of the calling tree procedures. Calling tree procedures are also available at this link

Item types that Shared System Libraries lend to MeLCat

This is just a reminder that the shared system as a whole has to agree on what item types to lend to MeLCat. Those item types are listed below.

VIDEO	JBOOKONCD	TCD	BLU-RAY
JVIDEO	TBOOKONCD	DVD	JBLU-RAY
TVIDEO	CD	JDVD	TBLU-RAY
BOOKONCD	JCD	TDVD	

Password Change Reminder

On Tuesday, March 28, 2017, the passwords for all xxxstaff and xxxtech accounts to WorkFlows will be changed. You will receive your new passwords in delivery a couple of weeks prior to the change. Each password will be unique to each library. Passwords will continue to be changed on a regular basis every 6 months.

TLN Holiday Hours

The TLN office will be closed Friday, April 14 through Sunday, Sunday, April 16 for the Easter holiday. The shared automation system will be available as usual on Friday and Saturday, April 14 and April 15. The shared automation system, including Enterprise, will be intermittently unavailable on Easter Sunday, April 16, while shared system staff uses the holiday hours to perform system maintenance.

Although the helpdesk will not be staffed, the Helpdesk ticket system is always open. In the event of an urgent request, an emergency contact number is stated on the helpdesk voice message at 248.536.3100 x 134.