

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF MAY 22, 2014
SYSTEM UPDATE**

Statistical Summary

Circulation System Availability: Feb: 100% Mar: 100% Apr: 100%
 Patrons: Apr 1st: 663,772 May 1st: 662,045 (-1,727)
 Items: Apr 1st: 5,009,665 May 1st: 5,012,077 (+2,412)
 Bib Records: Apr 1st: 949,149 May 1st: 953,293 (+4,144)
 24/7 Phone Renewal Feb: 815 Mar: 1,084 Apr: 791
 Training: 1 Adv. Searching, 1 Acquisitions, 2 Circulation, 2 Director's Station
 1 Keyboard Shortcuts, 1 Linking, 1 Serials

Library Thing for Libraries

2/26/2014 – 5/20/2014

Tag browse: 1,112
 Editions browse: 2,022
 Tags clicked: 2,596
 Similar items browse: 10,330
 Review links clicked on: 3,503
 Reviews submitted: 11

Library Anywhere

Date	Pages	Users	Visits	Pages per Visit	Average Visit (seconds)
May 2013	15,215	844	2,633	5.78	52.1
June 2013	14,723	928	2,823	5.22	56.3
July 2013	17,633	1,046	3,431	5.14	55.8
August 2013	17,265	1,026	3,319	5.2	54.8
September 2013	15,105	925	3,069	4.92	53.2
October 2013	14,624	595	2,733	5.35	64.5
November 2013	14,741	691	2,828	5.21	59.6
December 2013	14,212	745	2,828	5.03	54.9
January 2014	15,889	1,118	3,258	4.88	48.6
February 2014	13,820	939	2,785	4.96	50.3
March 2014	15,562	1,118	3,243	4.8	48.9
April 2014	14,424	1,053	2,936	4.91	48.9
May 2014	9,507	733	1,936	4.91	47.5

Enterprise – Update

The Enterprise committee met again in April, and TLN staff continues to work with the group on issues that they have identified and suggestions for change that they have made. Several libraries have completely switched over to using Enterprise as their public catalog and many more are testing it and introducing it slowly. General suggestions for Enterprise can be directed to Amy Rosen, who is chair of the Enterprise committee; for specific questions, etc., about your library's Enterprise environment, please open a helpdesk ticket using a Category of Enterprise.

eResource Central – Update

SirsiDynix has completed the basic configuration of our instance of eResource Central and TLN staff has completed building the Overdrive collections for both Download Destination libraries and for libraries in the MCLS group. Currently TLN staff is syncing the collections to the individual library profiles and is also syncing the Enterprise profile to the eRC institution. Libraries should now be seeing the Overdrive metadata records for their Overdrive material in Enterprise. The next step will be to set up the links to download (if outside the library)/checkout these items or to place holds. In the near future we will also be shadowing the existing Overdrive bib records that we have added to the database.

PayPal Payments

When a patron pays their outstanding fines via PayPal in either eLibrary or Enterprise prior to a lost or other card replacement, it is very important to allow time for PayPal to communicate with Symphony and pay the bills on the Symphony (WorkFlows) side before issuing a replacement card or changing the Patron ID. Changing the card number prior to the completion of bill payment on the Symphony system causes the link between the Patron ID and their bills to be broken making it impossible for the bills to be recorded as paid in WorkFlows.

Release/Street Dates for Books: No Early Circulation!

It was brought to my attention recently that a number of shared system libraries are circulating books prior to the authorized release or "street" date of said books. Please note that TLN has agreements in place with all of the major book wholesalers, by which we have agreed to not make books available to library patrons, indeed, to not even display the books on the shelves, until the official release date. Circulation or even display of books prior to the official release/street date constitutes a violation of these agreements with our book wholesaler partners, and could potentially result in legal action against TLN, and/or your library. Remember Scholastic, Harry Potter, and the public library in upstate New York? Thank you for your cooperation.

Holiday Hours

TLN will be closed on Sunday, May 25 and Monday, May 26 for the Memorial Day holiday. The helpdesk will not be staffed during the holiday hours.

The shared automation system will not be available for use on Sunday and Monday of the holiday weekend. Shared system staff will use the holiday hours to perform system maintenance. Enterprise and eLibrary will be intermittently available during the holiday hours, while the maintenance work is being done.