

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF MAY 23, 2013**

SYSTEM UPDATE

Statistical Summary

Circulation System Availability:	Mar: 100%	Apr: 100%
Patrons:	Apr 1 st : 671,341	May 1 st : 669,807 (-1,534)
Items:	Apr 1 st : 4,928,093	May 1 st : 4,935,106 (+7,013)
Bib Records:	Apr 1 st : 953,089	May 1 st : 957,807 (+4,718)
24/7 Phone Renewal:	Mar: 984	Apr: 911 (-73)
Training:	1 Acquisitions, 1 Advanced Searching, 1 Circulation 1 Keyboard Shortcuts, 1 Linking	

Library Thing for Libraries

3/27/2013 – 5/21/2013

Times tag browser launched:	4,624
Tag browse:	2,347
Editions browse:	3,174
Tags clicked:	4,941
Similar items browse:	16,315
Review links clicked on:	5,849
Reviews submitted:	15

Library Anywhere

Date	Pages	Users	Visits	Pages per Visit	Average Visit (seconds)
August 2012	11,652	860	2,488	4.68	57.8
September 2012	9,894	756	2,159	4.58	50.2
October 2012	5,448	826	2,228	2.45	49.5
November 2012	11,268	872	2,361	4.77	54.2
December 2012	10,834	840	2,275	4.76	54.3
January 2013	14,284	1,075	3,003	4.76	48.6
February 2013	12,948	913	2,595	4.99	50.9
March 2013	15,244	1,017	3,039	5.02	49.9
April 2013	15,321	926	2,797	5.48	51.4
May 2013	10,622	622	1,821	5.83	52.7

SASUG System Updates Posted

As promised at the last SASUG meeting, we have posted System Updates from January 2012 to the present. These can be located on the Shared System Committee page under Resource Documents and Links. From the TLN home page (<http://tln.lib.mi.us>) under Committees in the left hand menu bar select Shared Automation; from the committee page see the Shared System Updates link under Resource Documents and Links.

System Problems or Questions – Contact TLN Helpdesk

Please make all staff aware that if they have questions or encounter problems with the shared system, they should contact the TLN helpdesk either by opening a helpdesk ticket or by calling the helpdesk phone number (249-536-3100). Under no circumstances should library staff contact SirsiDynix directly for help.

Holiday Closings

TLN and will be closed on Saturday, May 25, Sunday, May 26 and Monday, May 27 for the Memorial Day holiday. The helpdesk will not be staffed during the holiday hours. The shared automation system will not be available for use on Sunday and Monday of the holiday weekend. Shared system staff will use the holiday to perform system maintenance in preparation for the upgrade to Symphony 3.4.1 on June 3. eLibrary will only be available intermittently during the holiday hours, while the maintenance work is being done.

Upgrade to Symphony 3.4.1 SP3

Just a reminder that we have scheduled the upgrade to Symphony 3.4.1 SP3 for the night of Sunday, June 2, 2013. The CD which includes the new WorkFlows client (v3.4.1.3.1183), installation document, release highlights, and stamp file update document is being distributed this week in delivery. If you have not received the update CD by May 30, please contact John Inman at jinman@tln.lib.mi.us or 248-536-3100 x140. The client must be installed on all library staff workstations prior to library opening on Monday, June 3, 2013.