

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF SEPTEMBER 26, 2013
SYSTEM UPDATE**

Statistical Summary

| | | |
|----------------------------------|---|--|
| Circulation System Availability: | Jul: 100% | Aug: 100% |
| Patrons: | Aug 1 st : 669,175 | Sep 1 st : 667,695 (-1,480) |
| Items: | Aug 1 st : 4,977,742 | Sep 1 st : 4,978,644 (+902) |
| Bib Records: | Aug 1 st : 961,074 | Sep 1 st : 964,768 (+3,694) |
| 24/7 Phone Renewal: | Jul: 889 | Aug: 951 (+62) |
| Training: | 1 Advanced Searching, 1 Director's Station, 2 Linking | |

Library Thing for Libraries

7/24/2013 – 9/23/2013

| | |
|-----------------------------|--------|
| Times tag browser launched: | 4,740 |
| Tag browse: | 2,549 |
| Editions browse: | 3,734 |
| Tags clicked: | 5,136 |
| Similar items browse: | 18,211 |
| Review links clicked on: | 6,259 |
| Reviews submitted: | 16 |

Library Anywhere

| Date | Pages | Users | Visits | Pages per Visit | Average Visit (seconds) |
|----------------|--------|-------|--------|-----------------|-------------------------|
| September 2012 | 9,894 | 756 | 2,159 | 4.58 | 50.2 |
| October 2012 | 5,448 | 826 | 2,228 | 2.45 | 49.5 |
| November 2012 | 11,268 | 872 | 2,361 | 4.77 | 54.2 |
| December 2012 | 10,834 | 840 | 2,275 | 4.76 | 54.3 |
| January 2013 | 14,284 | 1,075 | 3,003 | 4.76 | 48.6 |
| February 2013 | 12,948 | 913 | 2,595 | 4.99 | 50.9 |
| March 2013 | 15,244 | 1,017 | 3,039 | 5.02 | 49.9 |
| April 2013 | 15,321 | 926 | 2,797 | 5.48 | 51.4 |
| May 2013 | 15,215 | 844 | 2,633 | 5.78 | 52.1 |
| June 2013 | 14,723 | 928 | 2,823 | 5.22 | 56.3 |
| July 2013 | 17,633 | 1,046 | 3,431 | 5.14 | 55.8 |
| August 2013 | 17,265 | 1,026 | 3,319 | 5.2 | 54.8 |
| September 2013 | 12,040 | 809 | 2,401 | 5.01 | 51.3 |

eResource Central – Update

Based on the recommendation of SirsiDynix, we have postponed the implementation of eResource Central, until at least November. They made this recommendation to us due to the complexity of our multiple Overdrive groups and associated Advantage accounts, which necessitates further development to the administrative component of eRC in order to ensure full functionality for all libraries. SirsiDynix expects the necessary development of the administrative component to be completed in November. We will continue to update you as we learn more.

SMS Text Messaging for Hold Pickup Notices – Update

We have encountered a slight delay in our plans to move forward with implementation of SMS text messages for hold pickup notices. We had previously successfully tested a patron's ability to opt-in through eLibrary and had just been waiting to confirm that we could make it work the same way in Enterprise. Having confirmed that, we were ready to move forward with implementation when we discovered that the opt-in feature in eLibrary was no longer working – due to some changes from the Symphony version upgrade in June. We are working with SirsiDynix to troubleshoot this issue and hope to be able to move forward with this in the near future.

Steering Committee Assumed Lost Policy - REMINDER

Please remind staff of the Steering Committee Policy regarding the acceptance of payment for lost items owned by another TLN library:

In accepting payment for lost item(s) not owned by your library, a library will contact the owning library by telephone for the desired method of payment. If the owning library is unavailable, the library will accept a check made payable to the owning library, forward the check with bibliographic information to the owning library, and clear all associated patron fines. A print out of the patron record including the bibliographic record is recommended.

Database Maintenance

On Thursday, October 3, 2013 we are beginning a database maintenance project that will last about 2 weeks. During that time BDBS staff will not be able to edit, merge, or update existing database records. This will not affect libraries' ability to link new items or our ability to add new bibliographic records. Jim Flury will send an email next week with more information.