

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF FEBRUARY 28, 2013
SYSTEM UPDATE**

Statistical Summary

Circulation System Availability:	Dec: 100%	Jan: 100%
Patrons:	Jan 1 st : 671,836	Feb 1 st : 673,011 (+1,175)
Items:	Jan 1 st : 4,915,702	Feb 1 st : 4,919,435 (+3,733)
Bib Records:	Jan 1 st : 951,661	Feb 1 st : 951,845 (+184)
24/7 Phone Renewal:	Dec: 739	Jan: 984 (+245)
Training:	None	

Library Thing for Libraries

1/23/2013 – 2/26/2013

Times tag browser launched:	3,153
Tag browse:	1,681
Editions browse:	2,189
Tags clicked:	3,400
Similar items browse:	11,207
Review links clicked on:	3,901
Reviews submitted:	7

Library Anywhere

Date	Pages	Users	Visits	Pages per Visit	Average Visit (seconds)
August 2012	11,652	860	2,488	4.68	57.8
September 2012	9,894	756	2,159	4.58	50.2
October 2012	5,448	826	2,228	2.45	49.5
November 2012	11,268	872	2,361	4.77	54.2
December 2012	10,834	840	2,275	4.76	54.3
January 2013	14,284	1,075	3,003	4.76	48.6
February 2013	11,877	850	2,388	4.97	50.2

New Libraries using Collection Agency

In the last few months three libraries have begun using the Symphony collection agency module: Trenton, Commerce, and Ferndale. They join Allen Park, Belleville, Brighton, Hazel Park, Livonia, Lyon, Madison Heights, Oak Park, Redford, Royal Oak, Salem South Lyon, Southgate, Springfield, Taylor, Waterford, and Wyandotte in using the software to forward accounts to Unique Management Services.

If your library is interested in using the collection agency module, please open a helpdesk ticket using a Category of SAS Configuration and a SubCategory of Other and we will work with you.

SAS Libraries VHS Holdings and MeLCat Participation – Update

Shared system libraries still account for over 38,000 VHS tapes in the shared system. There are 34 SAS libraries with large enough VHS tape collections to continue to borrow and lend AV material through MeLCat. 18 SAS libraries no longer are able to borrow AV material via MeLCat as their VHS tape collection is either non-existent or too small. One SAS library does not participate in MeLCat.

We will continue to monitor the number of VHS tape holdings as those collections continue to shrink, in order to ensure that libraries discontinue borrowing MeLCat AV when their VHS holdings become too small.

COSUGI 2013 Annual Conference

John Inman will be attending the annual COSUGI Conference (Customers of SirsiDynix User Group, Inc.) in Salt Lake City, Utah from March 13 through March 16, 2013. Amy Rosen, the current Chair of SASUG, will also be attending as the representative from the Shared Automation System Users' Group.

The 2014 COSUGI Conference is scheduled to be held in Detroit in May 2014.

Password Change Reminder

On Tuesday, March 26, 2013 the passwords for all xxxstaff and xxxtech accounts to WorkFlows will be changed. You will receive your new passwords in delivery the week prior to the change. Each password will be unique to each library. Passwords will continue to be changed on a regular basis every 6 months.

Holiday Closing

Although TLN will be closed on Friday, March 29, 2013 (Good Friday), the shared automation system will be available for those libraries that are open; however, the helpdesk will not be staffed. Non-emergency helpdesk tickets may be opened as usual; should an emergency occur, call the regular helpdesk phone number (248-536-3100 x134) and an emergency phone number will be provided.

The shared automation system will be available and the helpdesk will be staffed as usual on Saturday, March 30, 2013.

TLN will be closed and the helpdesk will not be staffed on Sunday, March 31, 2013 for the Easter holiday. Staff will use the holiday hours to perform system maintenance activities. eLibrary will be available during this time as much as the maintenance work permits.