

**SHARED AUTOMATION SYSTEM USERS' GROUP
MEETING OF MARCH 22, 2012**

SYSTEM UPDATE

Statistical Summary

Circulation System Availability:	Feb: 100%	
Patrons:	Feb 1 st : 687,040	Mar 1 st : 687,727 (+687)
Items:	Feb 1 st : 4,689,723	Mar 1 st : 4,681,297 (-8,426)
Bib Records:	Feb 1 st : 930,972	Mar 1 st : 933,575 (+2,603)
24/7 Phone Renewal:	Jan: 1,174	Feb: 1,194 (+20)
Training:	1 Circulation, 1 Serials, 1 Advanced Searching, 1 Linking, 1 Director's Station	

Library Thing for Libraries

2/22/2012 – 3/19/2012

Times tag browser launched:	1,990
Tag browse:	860
Editions browse:	1,597
Tags clicked:	2,064
Similar items browse:	7,303
Review links clicked on:	2,330
Reviews submitted:	8

Library Anywhere

Date	Pages	Users	Visits	Pages per Visit	Average Visit (seconds)
October 2011	9,739	932	2,527	3.85	45.3
November 2011	10,323	922	2,233	4.62	45.7
December 2011	10,470	1,038	2,313	4.53	41.2
January 2012	13,872	1,210	3,015	4.6	45.6
February 2012	11,746	1,005	2,396	4.9	48.1
March 2012	6,459	605	1,379	4.68	42.8

PIN Reminder Feature

Shared system staff has added a PIN reminder feature to eLibrary. If a patron has forgotten their PIN, there is now a *Forgot your pin?* link that will, when clicked, open a separate window where they can enter their barcode in order to receive an email message reminding them what their PIN is. The feature has been used almost 1,500 times since we put it into place on March 1.

PayPal Online Payment Update

29 shared system libraries are now set up to allow patrons to pay online via eLibrary and My Account using PayPal. Since the first library began using the service in January 2012 usage has been steadily increasing: January – \$672.00 collected; February – \$2,712.13 collected; through March 20 – \$2,531.26 collected.

If your library would like to make this feature available to your patrons, please open a helpdesk ticket with a Category of eLibrary and a SubCategory of Other.

COSUGI 2012 Annual Conference

Anne Neville will be attending the annual COSUGI Conference (Customers of SirsiDynix User Group, Inc.) in Lake Beuna Vista, Florida (Disney World) from May 3 through May 5, 2012. Lawrence Marble, the current Chair of SASUG, will also be attending as the representative from the Shared Automation System Users' Group.

Patron Notification – Reminder

Please remind staff that when registering new patrons an entry should always be added to the Notify Via field on the Extended Information tab. Entries should be made in all capital letters and should be either EMAIL, PHONE, PAPER, or NNTC (for no notice).

Passwords Changing – Reminder

On Tuesday, March 27, 2012 the passwords (PINs) for all xxxxstaff and xxxxttech accounts to WorkFlows will be changed. If you have not already received your new passwords in delivery, please contact us. Each password is unique to each library. Passwords will continue to be changed on a regular basis every 6 months.

Holiday Closing – Reminder

Although TLN will be closed on Good Friday, April 6, 2012, the shared automation system will be available and the helpdesk will be staffed from 9:00am to 5:00pm for the benefit of those shared system libraries open on this day.

TLN will be closed and the helpdesk will not be staffed on Sunday, April 8, 2012 for the Easter holiday. Staff will use the holiday hours to perform system maintenance activities. eLibrary will be available during this time as much as the maintenance work permits.