

**SHARED AUTOMATION SYSTEM USERS' GROUP  
MEETING OF OCTOBER 25, 2012  
SYSTEM UPDATE**

**Statistical Summary**

Circulation System Availability:	Aug: 100%	Sep: 100%
Patrons:	Sep 1 <sup>st</sup> : 681,936	Oct 1 <sup>st</sup> : 679,016 (-2,920)
Items:	Sep 1 <sup>st</sup> : 4,893,082	Oct 1 <sup>st</sup> : 4,899,828 (+6,746)
Bib Records:	Sep 1 <sup>st</sup> : 945,011	Oct 1 <sup>st</sup> : 945,728 (+717)
24/7 Phone Renewal:	Aug: 1,080	Sep: 888 (-192)
Training:	Acquisitions, Advanced Searching, Director's Station, Serials	

**Library Thing for Libraries**

**9/26/2012 – 10/23/2012**

Times tag browser launched:	1,135
Tag browse:	562
Editions browse:	720
Tags clicked:	1,197
Similar items browse:	4,302
Review links clicked on:	1,833
Reviews submitted:	5

**Library Anywhere**

Date	Pages	Users	Visits	Pages per Visit	Average Visit (seconds)
May 2012	10,292	945	2,131	4.83	42.9
June 2012	9,901	854	1,968	5.03	48.8
July 2012	14,235	995	2,883	4.94	60.1
August 2012	11,652	860	2,488	4.68	57.8
September 2012	9,894	756	2,159	4.58	50.2
October 2012	4,577	653	1,678	2.73	47.7

**Patron Registration – Reminder**

When registering a patron, or updating a patron record, please remember that the Notify Via field should be completed in all capital letters. Enter EMAIL if the patron wants to receive notices via email; enter PHONE if the patron wants to receive notices via phone; enter PAPER if the patron wants notices via paper; and enter NNTC if the patron wants to receive no notices.

**Thanksgiving Holiday – Reminder**

TLN and the Shared Technology Services department will be closed on Thursday, November 22 for the Thanksgiving holiday. Staff will use the holiday hours to perform system maintenance activities, including making a bootable backup and rebuilding the keyword index. eLibrary will be available during this time as much as the maintenance work permits.

The shared automation system will be available on the Friday after Thanksgiving, November 23, 2012 for those libraries that are open; however, the helpdesk will not be staffed. Non-emergency helpdesk tickets may be opened as usual; should an emergency occur, call the regular helpdesk phone number (248-536-3100 x134) and an emergency phone number will be provided.

The helpdesk will be staffed as usual on Saturday and Sunday, November 24 and 25, 2012.